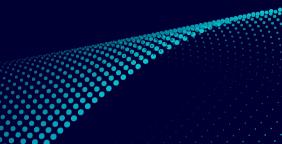
# Revolutionizing MDM: Al-Driven Data Unification

Pete Cory, Senior Solutions Consultant, Reltio





# Our modern platform unifies, manages, and mobilizes your core data



Trusted, interoperable data

Real-time, always on

Secure, scalable, and flexible



# Unmatched business responsiveness with our data unification and management capabilities



# Real-time, secure, interoperable data

- Continuous curation and governance for high quality core data
- Up-to-date data accessible where needed
- Intuitive, self-service interface for business teams
- Built-in security and privacy



# Highly-flexible, scalable architecture

- Extends to any data source or domain
- Flexible data model adapts to your business
- Rapid scalability and integration



#### **Al-driven innovation**

- Pioneering gen Al and LLM use for data unification
- GenAl-powered, conversational assistant
- Patent-pending, LLM-driven, pretrained ML model for entity resolution with zero-shot learning and no rules needed
- Horizontal and industryspecific pretrained ML models



#### Fast time to value

- Prebuilt velocity packs incorporating market expertise
- Low-code/no-code integration development and prebuilt integrations
- Prescriptive delivery methodology with go-live in 90 days





#### Transformative simplicity with our AI-powered platform

Delivering data unification powered by generative AI and LLMs

#### Conversational UI

Augmented self-service, search and data visualization, lightning-fast configuration changes

# Augmented entity resolution



Rule-free matching, powered by LLMs and zero-shot learning

Increased productivity for data stewards

# Ingestion and data modeling\*



Easy classification and mapping, auto-modeling

Faster time to value

# Governance and anomaly detection



Continuous and proactive data quality monitoring

Mitigating risk through intelligent controls

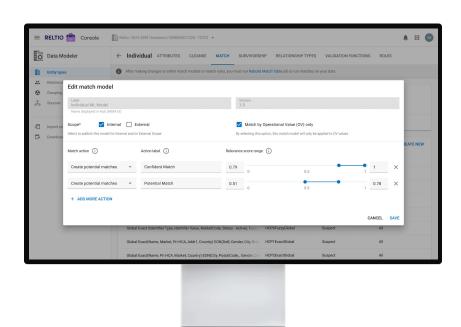
Secure MDM operations

Industry-specific data models



#### Accelerate implementation with pretrained ML models for matching

- Fast, simple, and accurate match-and-merge LLM-based models increase speed & productivity.
- Patent-pending, rule-free approach for entity resolution with FERN (Flexible Entity Resolution Networks) to automate matching out of the box.
- No model training needed with zero-shot learning.
- Deliver high-quality data to downstream applications with a fraction of the effort and cost.
- Eliminate the hundreds of person-hours other ML requires to define, configure, & iterate match rules.



Augment data team productivity with pretrained large language models (LLMs)



# Introducing FERN: Flexible Entity Resolution Networks (patent pending)

LLM-powered pretrained ML models take automation in data unification to the next level

- **Zero-shot learning** means no training or rule creation required—works right out of the box.
- New types of matches that rule-based approaches cannot find—FERN semantically understands data.
- Data security and privacy compliance—customer data never leaves the tenant.
- Explainability built in for match recommendations.
- Global impact with natural language processing of 60 human languages (English, Spanish, Chinese, etc.).



Our networks of fine-tuned deep learning models produce high-quality, high-confidence match recommendations for multiple domains



## GenAl-based conversational UI to access and manage your data

- Increase data steward productivity by enabling a chat-based interface to access, manage, and segment trusted data and information
- Speed up time to value and training with 24/7 self-service answers to natural language queries
- Amplify data steward impact by eliminating hours of manual searching and logging service tickets
- Perform more dynamic and richer analysis of your data by empowering users to quickly obtain broader and deeper insights about your data

#### Ask RIA...

"Find all individuals whose first name is [John Doe]"

"Create a pie chart of customers in the USA by industry and add to my dashboard"

"How do I load data into Reltio?"

... and instantly receive detailed answers



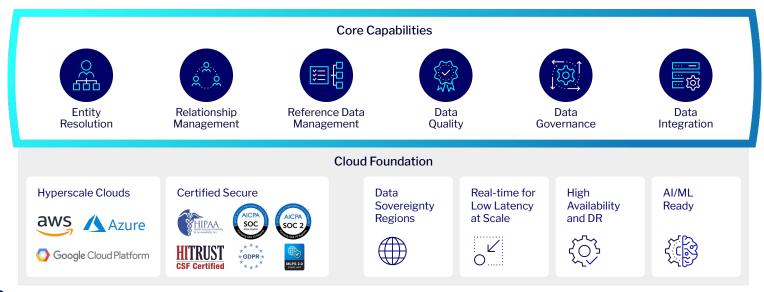


# Reltio Multidomain Master Data Management (MDM)





# Tap into cloud economics with enterprise-ready, cloud-native SaaS





#### Fast time to value with industry-specific solutions

#### Velocity Packs for Market Segments **Financial** Life Sciences Healthcare Services HCO/HCP Patient Client • Study, site Provider

- Patient

- Plan, payer

- Account
- Household



#### Insurance

- Customer
- Policy
- Broker



#### Horizontal (B2B/B2C)

- Customer
- Consumer
- Location

#### **Core Capabilities**



Entity Resolution



Relationship Management



Reference Data Management



Data Quality



Data Governance



Data Integration

#### **Cloud Foundation**

Hyperscale Clouds







**Certified Secure** 









Data Sovereignty Regions



Real-time for Low Latency at Scale



High Availability and DR



AI/ML Ready







# Your Day 1 Experience With Reltio



**GenAl-based innovation -** FERN (Flexible Entity Resolution Network) pretrained ML for matching individuals. RIA (Reltio Intelligent Assistant) as conversational assistant.



Multiple Environments - Development, test, & production + RDM tenant



**Preconfigured UIs** for data stewards, business analysts, & administrators



**REST API's** for real-time use and streaming



**Reltio Integration Hub** - low-code / no-code UI for inbound & outbound integration



Third-Party Enrichment - NPI, DEA, 340B, D&B, BVD, and others fully integrated



**Preconfigured Industry Specific Velocity Pack** - Entities, attributes, relationships, interaction types, match rules, data validation rules, survivorship rules, stewardship Uls, dashboard charts, governance workflows, industry-specific ref data





# Recap & Getting Started



#### Reltio Connected Data Platform delivers on today's business needs







#### **DELIVER VALUE IN WEEKS**

- Native cloud (no hardware or software install) - ready on day 1
- Pretrained ML for matching
- Prebuilt data models, connectors, and prescriptive implementation methodology
- Prebuilt velocity packs specific to your industry speed TTV

#### **GENERATE COST SAVINGS**

- Reduce infrastructure and management costs with SaaS
- Rapid scalability and integration
- Zero-downtime, zero-cost upgrades, HA/DR
- **Predictable** costs with built-in scalability and flexible metering

#### **INNOVATE FASTER & EASIER**

- Groundbreaking secure use of LLMs to power entity resolution
- Flexible & extensible architecture and data model
- Increase productivity with intuitive UI and gen AI assistant
- Low code/no-code, event-driven integration in days to any system

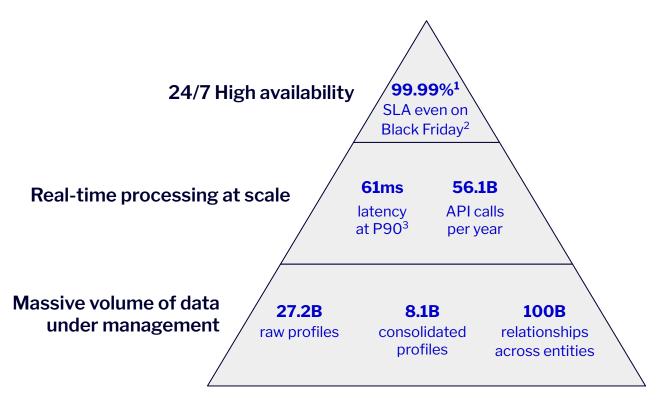
#### REDUCE RISK WITH A BATTLE-TESTED SOLUTION

12+ years cloud-native SaaS. Real-time operational use cases with Fortune 100.

Multicloud. Multidomain. API-first.



## Our platform: Quantified



<sup>&</sup>lt;sup>1</sup> Standard Service Level Agreement is 99.95% - www.reltio.com/sla



<sup>&</sup>lt;sup>2</sup> Example based on 15 customers' actual availability during one week of 2023 that included Black Friday.

<sup>&</sup>lt;sup>3</sup> Example based on actual customer implementation in 2023. Performance may vary depending on implementation and use case.

# The world's top brands run on Reltio

Fortune 100 companies

Fortune 500 companies

Fortune 1000 companies

top 10 global pharmaceutical companies

**RELTIO** 











