### Real-World Data Governance

## How to Govern Glossaries, Dictionaries, and Data Catalogs

Monthly Webinar Series Hosted by DATAVERSITY

Robert S. Seiner – KIK Consulting / TDAN.com July 20, 2023 – 11:00 a.m. PT / 2:00 p.m. ET









## Data Driven: People, Process, Technology

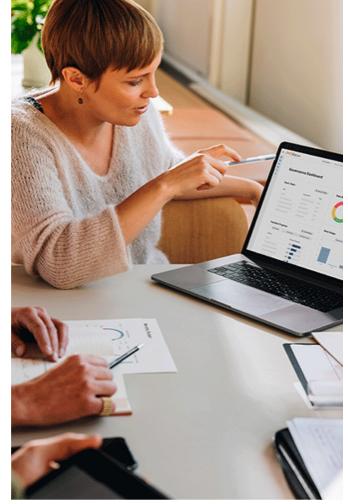
### **Customers ask**

- What do I do?
- Where do I start?
- How do I get to success?
- How do I measure that success?
- How do I build to get to the next milestone?

### **Our solution**

Active Data Governance Methodology:

 Our autonomous, continuous improvement
 methodology guides organizations to help create
 a data-driven culture through data governance.



### **How Alation Powers Active Data Governance**

#### Monitor & Measure

- Determine policy conformance
- Monitor curation analysis
- Measure usage & asset creation
- Continually assess data quality
- Run data policy audit reports

#### **Drive Community Collaboration**

- Promote trusted data use
- Leverage community knowledge
- Help address needs/questions with conversations
- Determine whether data is fit for purpose / intended use

#### **Apply Policies & Controls**

- Implement policies & controls
- Generate appropriate lineage charts
- Build data quality rules & reports
- Enable workflow for data objects, glossary terms, and policies

#### Establish Governance Framework

- · Set vision & mission
- Organize people for data governance



#### **Populate Data Catalog**

- Ingest metadata (technical, business, lineage)
- Analyze metadata (top users, popular data)
- Determine privacy details data categories & characteristics

#### **Empower Data Stewards**

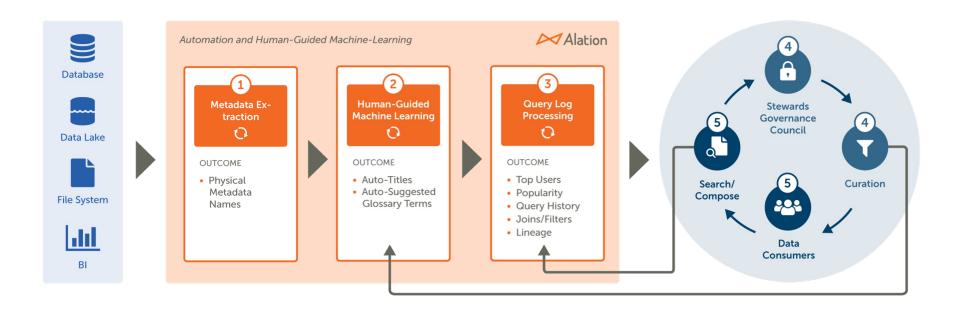
- Recognize and assign stewards
- Automate stewardship processes
- Identify reviewers & workflow approvers
- Enable peer review of data assets

#### **Curate Assets**

- Document data quality rules
- Describe data, apply trust flags
- Surface descriptions, quality, etc. to users at point of data use
- Establish data policies, standards, and terms (glossaries)
- Curate data categories & characteristics
- Document record of processing activities



### **Active Governance Methodology**





## How to Govern Glossaries, Dictionaries, and Data Catalogs Introduction

### Real-World Data Governance – Monthly Webinar Series

August 17, 2023: One Data Governance for All – Master Data Included

Third Thursday each Month @ 2pm EST – Register at TDAN.com, KIKconsulting.com, DATAVERSITY.net

### **Upcoming Events**

Enterprise Data World - Dataversity Conference - Anaheim, CA - September 18th - 21st

#### Non-Invasive Data Governance / Non-Invasive Data Governance Strikes Again Books

**2014**: ISBN 9781935504856 / Technics Publications / Amazon.com May **2023**: ISBN 9781634623599 / Technics Publications / Amazon.com

### Non-Invasive Data Governance / Metadata Governance Online Learning Plans

**Latest:** Business Glossaries, Data Dictionaries and Data Catalogs DATAVERSITY Training Center – https://training.dataversity.net

#### **KIK Consulting & Educational Services**

KIKConsulting.com ("Knowledge is King")

The Home of Non-Invasive Data Governance™

### The Data Administration Newsletter (TDAN.com)

Twice Monthly: Data Articles, Columns, Blogs and Features

#### **Carnegie Mellon University (CMU)**

Adjunct Faculty: Heinz College Chief Data Officer (CDO) – Executive Education









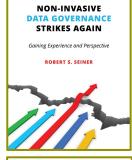














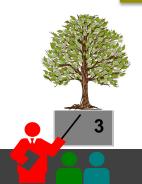


### How to Govern Glossaries, Dictionaries, and Data Catalogs Abstract

- In this webinar, I will talk about ...
  - Populating the Business Glossary, Data Dictionary, and Data Catalog
  - What It Means to Govern the Tools and the Metadata
  - Formalizing Accountability for Metadata
  - The Impact of Ungoverned Tools and Metadata
  - Gaining Consistent Value from the Glossary, Dictionary, and Catalog







### How to Govern Glossaries, Dictionaries, and Data Catalogs **Definitions**

- Data Governance The execution and enforcement of authority over data.
- Data Stewardship Formal accountability for data.
- Data Steward A person held formally accountable for their relationship to the data.
- Metadata Data that improves both the business and technical understanding of the data.
- Metadata Governance The execution and enforcement of authority over metadata.
- Metadata Steward A person held formally accountable for their relationship to the metadata.









- Populating from where?
- Selecting the appropriate metadata to govern.
- Source metadata quality.
- Getting the metadata into the tool.
- Rationalizing the metadata.









- Populating from where?
  - Where metadata comes from.
  - Metadata as a by-product. Or ...
  - Metadata as an intentional effort.
  - Access native source or catalog.
  - Metadata movement.









# How t Popula

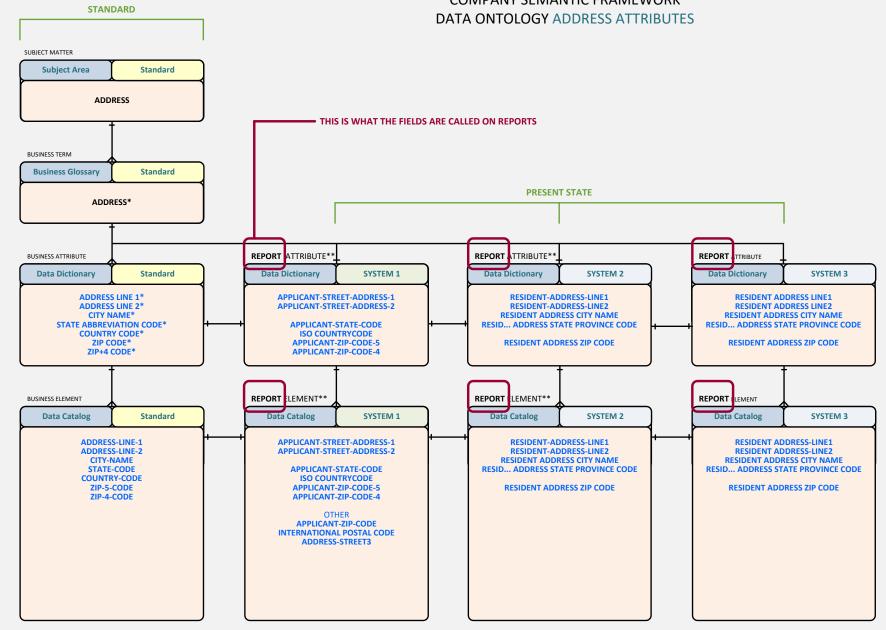
Data D



Non-Invasive Data Gov Copyright © 2023 Rob

Framework developed by KIK Consulting for use at COMPANY

### **COMPANY SEMANTIC FRAMEWORK**



\* Example Standard of Address Subject Area

\*\* Actual Name from Resource - Can Be a Report or Database

Last updated - May 14, 2021

Relationships + One A Many

Business Metadata d attributes of Data a Specific Resource



- Source metadata quality.
  - Formal accountability for metadata quality.
  - Metadata definition stewards.
  - Metadata production stewards.
  - Metadata usage stewards.
  - Cheeseburger definitions.

- Metadata will not govern itself.
- Challenges will not self-correct.

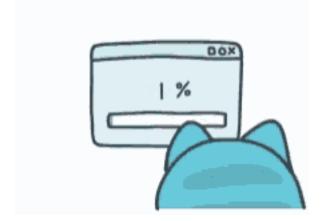








- Getting the metadata into the tool.
  - Connectors and staying connected. The life of a repository administrator.
  - Tools from a single suite.
  - Business glossaries and data dictionaries may stand alone.
  - Consistency in the build of the glossary and dictionary are key.
  - Governing and stewarding this action.









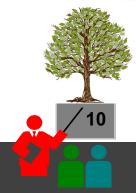
- Rationalizing the metadata.
  - Making sense of the metadata, the data, and the business.
  - Connecting the dots.
  - Making data discovery possible.
  - Leverage tool AI and ML capabilities.
  - Automate as much, or wherever possible.











- Execute and enforce authority.
- Formalize accountability.
- For the tool. For the data.
- The metadata will not govern itself.
- The tool will not govern itself.







- Execute and enforce authority.
  - My definition of data governance.
  - For metadata and tool definition.
  - For metadata and tool production.
  - For metadata and tool usage.
  - Metadata and your tool will not govern itself.









- Formalize accountability.
  - Recognize metadata stewards. Non-invasive metadata governance.
  - Evaluated on execution. Authority enforced.
  - Built into someone's job (description).
  - Gamify the metadata aspect of accountability.
  - Notice use of word "recognize" rather than "assign" or "identify".









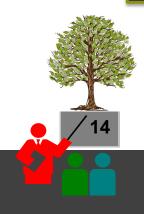


- For the tool. For the data.
  - For the tool.
    - Definition
    - Production
    - Usage
    - Support

- For the data (metadata).
  - Definition
  - Production
  - Usage
  - Support



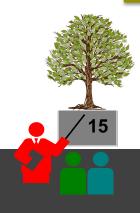




- The metadata will not govern itself.
  - I know that I say that a lot. That is because it is true.
  - The tools will not govern themselves.
  - People are used to not having metadata and tools.
  - The challenges associated with tools and data will not self-correct.
  - People will need to be guided. People will need to be guided to the tool.



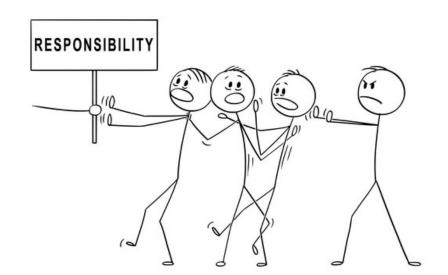




- The tool will not govern itself.
  - This includes Business Glossaries and Data Dictionaries.
  - Someone must
    - define requirements for the tool.
    - assess the current landscape.
    - manage the evaluation and acquisition of tools.
    - own the tool.
    - own the usage of the tool.
    - install, configure, load, monitor, maintain, support, ... the tool.









- What is meant by formalized accountability?
- Accountability for metadata definition.
- Accountability for metadata production.
- Accountability for metadata usage.
- Accountability for the governance of the metadata toolset.







- What is meant by formalized accountability?
  - Systems and processes for holding individuals responsible for actions and decisions.
  - Defining roles, responsibilities, and expectations, and monitoring compliance.
  - Frameworks, policies, procedures for guiding decision-making and performance evaluation.
  - Promoting transparency, integrity, and responsible behavior internally and externally.
  - Ensuring answerability, issue identification, and improved performance.







- Accountability for metadata definition.
  - Ensures clear and consistent understanding of metadata.
  - Enables seamless data integration.
  - Promotes data standardization.
  - Ensures regulatory adherence.
  - Enhances data discovery and usability.







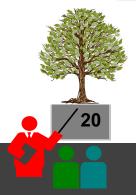




- Accountability for metadata production.
  - Clear and consistent understanding.
  - Effective data integration.
  - Standardized data representation.
  - Compliance with regulations.
  - Enhanced data management and utilization.





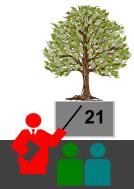


- Accountability for metadata usage.
  - Accurate data interpretation.
  - Improved data collaboration.
  - Enhanced data analysis.
  - Regulatory compliance.
  - Optimal data-driven decision-making.









- Accountability for the governance of the metadata toolset.
  - Centralized metadata management.
  - Improved data discoverability.
  - Enhanced data lineage and traceability.
  - Consistent data definitions and standards.
  - Effective metadata collaboration and access control.







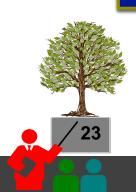
- What does ungoverned metadata look like?
- What does ungoverned management of a tool look like?
- Confidence comes from understanding and context.
- People will use the tool if ... ?
- The metadata and the tool will not govern themselves.



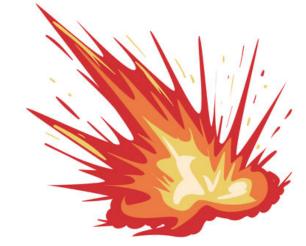








- What does ungoverned metadata look like?
  - Inconsistency in naming and definitions.
  - Lack of standardization and uniformity.
  - Inaccurate or outdated information.
  - Limited visibility and discoverability.
  - Insufficient documentation and lineage.
  - Inconsistent data security and access controls.
  - Lack of ownership and accountability.







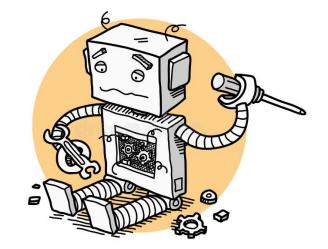




- What does ungoverned management of a tool look like?
  - Inconsistent data categorization and labeling.
  - Lack of standardized metadata formats or conventions.
  - Missing or outdated metadata entries.
  - Limited search capabilities and poor data discoverability.
  - Inadequate metadata documentation and lineage tracking.
  - Insufficient data security measures and access controls.
  - Absence of ownership and accountability for data catalog maintenance.



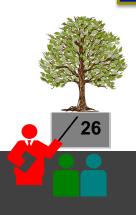




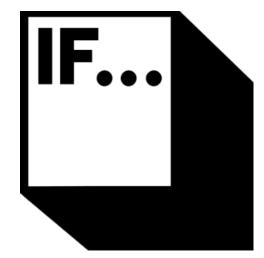
- Confidence comes from understanding and context.
  - Ambiguity due to ungoverned metadata tools and metadata.
  - Decreased trust in data accuracy.
  - Difficulties in data discovery and exploration.
  - Increased risk of misinterpretation.
  - Impaired decision-making and analysis.







- People will use the tool if ...?
  - User-friendly interface.
  - Relevant and contextual information.
  - Robust search and discovery capabilities.
  - Integration with existing tools and workflows.
  - Training and support.











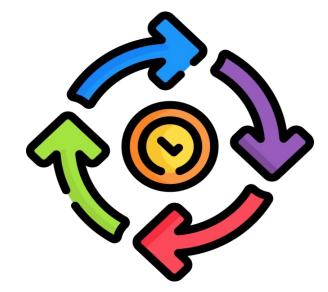
- The metadata and the tool will not govern themselves.
  - Metadata and metadata tools require active governance.
  - Governance is essential for organizing and managing metadata effectively.
  - Without governance, metadata can become chaotic and unmanageable.
  - Taking control of metadata through governance ensures its reliability and usefulness.
  - Effective governance prevents metadata from becoming a tangled mess.







- By standardizing terminology and understanding.
- By improving data quality and accuracy.
- By providing efficient data discovery and access.
- By strengthening regulatory compliance and risk management.
- By increasing collaboration and data literacy.

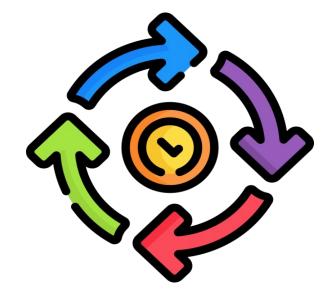








- By standardizing terminology and understanding.
  - Communication and collaboration.
  - Data integration and interoperability.
  - Data analysis and reporting.
  - Knowledge transfer and onboarding.
  - Data governance and compliance.





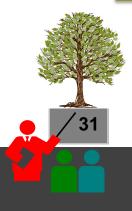




- By improving data quality and accuracy.
  - Data profiling and cleansing.
  - Data validation and standardization.
  - Effective metadata management.
  - Data governance policies and stewardship.
  - Data quality monitoring and measurement.





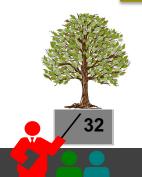


- By providing efficient data discovery and access.
  - Data catalog implementation.
  - Search and filtering capabilities.
  - Data access controls and permissions.
  - User-friendly data visualization and exploration.
  - Self-service analytics and data preparation.







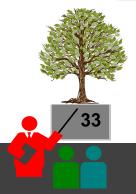


- By strengthening regulatory compliance and risk management.
  - Data classification and sensitivity labeling.
  - Privacy and consent management.
  - Data governance policies and procedures
  - Data retention and disposal.
  - Audit and documentation.









- By increasing collaboration and data literacy.
  - Data governance champions.
  - Data awareness and training.
  - Collaborative data governance workshops.
  - Data governance community of practice.
  - Cross-functional data governance committees.





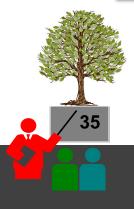


## How to Govern Glossaries, Dictionaries, and Data Catalogs Summary

- In the webinar, I shared ...
  - Populating the Business Glossary, Data Dictionary, and Data Catalog
  - What It Means to Govern the Tools and the Metadata
  - Formalizing Accountability for Metadata
  - The Impact of Ungoverned Tools and Metadata
  - Gaining Consistent Value from the Glossary, Dictionary, and Catalog







## How to Govern Glossaries, Dictionaries, and Data Catalogs

### Q & A - Contact Information

• Robert S. Seiner

KIK Consulting & Educational Services – KIKconsulting.com
The Data Administration Newsletter – TDAN.com
rseiner@tdan.com @RSeiner









