

Conceptual

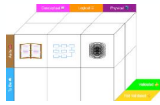
Versus

Logical

Versus

Physical

Data Modeling



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Peter Aiken, Ph.D.

- I've been doing this a long time
- My work is recognized as useful
- Associate Professor of IS (vcu.edu)
- Institute for Defense Analyses (ida.org)
- DAMA International (dama.org)
- MIT CDO Society (iscdo.org)
- Anything Awesome (anythingawesome.com)
- Experienced w/ 500+ data management practices worldwide
- Multi-year immersions
 - US DoD (DISA/Army/Marines/DLA)
 - Nokia
 - Deutsche Bank
 - Wells Fargo
 - Walmart
 - HUD ...
- 12 books and dozens of articles



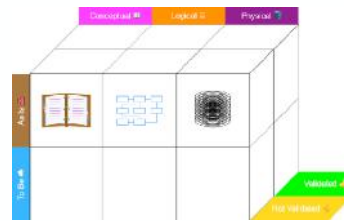
<http://anythingawesome.com>



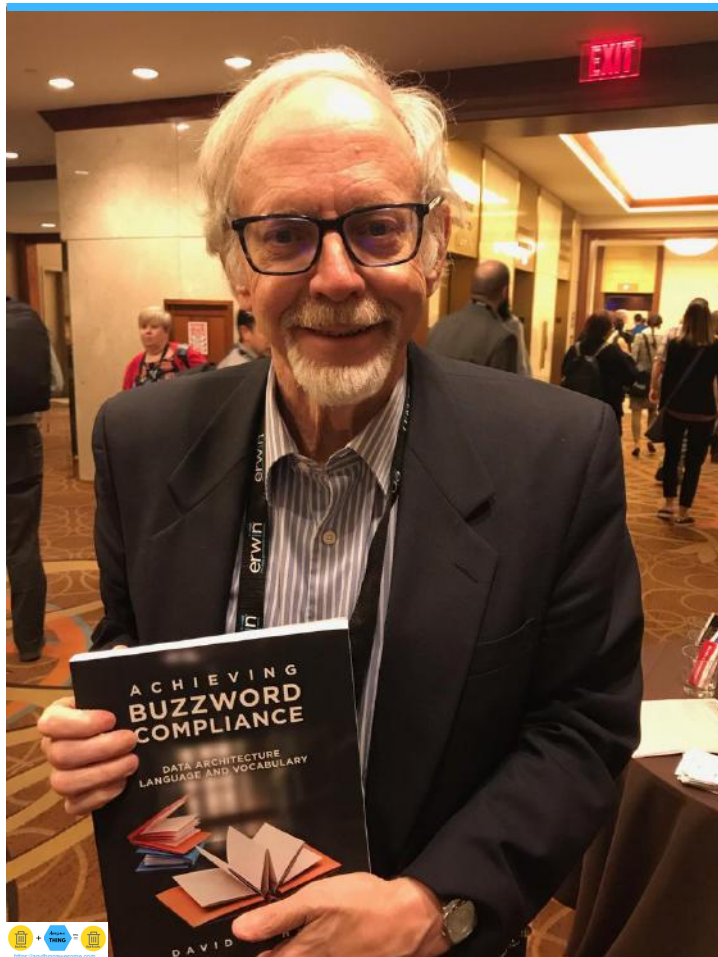
Program Overview

Conceptual
Versus
Logical
Versus
Physical
Data Modeling

- Introduction to Modeling Data
 - Motivation
 - 3 primary data model types (+ plus two characteristics)
 - Reasons for each
 - Purposeful Modeling Basics (conversions, forward/reverse engineering)
- Conceptual
 - Motivation: Architectural tradeoffs
 - Strategy and conceptual data modeling
 - Glossary/Dictionary capabilities
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 - Motivation: Simplicity (Operational and Design)
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 - Motivation: Required documentation and/or facts
 - Become the blueprints for physical construction of the solution
 - Blueprints are used for future maintenance of the solution
- Take Aways/References/Q&A

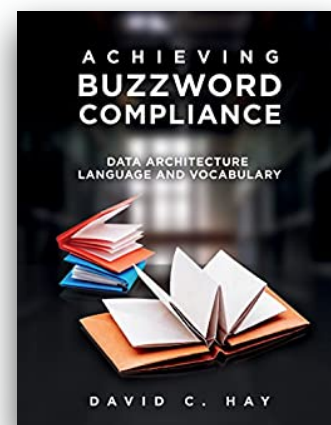


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Achieving Buzzword Compliance

Data Architecture Language and Vocabulary



amazon.com link:

https://www.amazon.com/Achieving-Buzzword-Compliance-Architecture-Vocabulary-ebook/dp/B07FG1WRSD/ref=sr_1_1?crid=2QL3ZWKU2L3VC&keywords=Achieving+Buzzword+Compliance%3A+Data+Architecture+Language+and+Vocabulary&qid=1657032460&prefix=achieving+buzzword+compliance+data+architecture+language+and+vocabulary%2Caps%2C324&sr=8-1

Research Efforts

- Professor Bernhard Thalheim and associated research efforts have contributed much to these topics including:



- Conceptual modelling
 - https://www.youtube.com/watch?v=Y9_7KSsUupg
 - <https://www.youtube.com/watch?v=mKcwbR6uJwU>



- Claim: logical models also conceptual models
 - <https://www.youtube.com/watch?v=L8yGjEbwTsQ>
 - <https://link.springer.com/article/10.1007/s10270-020-00836-z>
 - <https://dl.acm.org/doi/10.1007/s10270-020-00836-z>



https://www.youtube.com/watch?v=9qWjpVtr_Hg&T=2s

Advanced Data Modeling class 2016



**Conceptual
vs. Logical
vs. Physical**

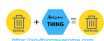


**Stages of Data
Modeling**

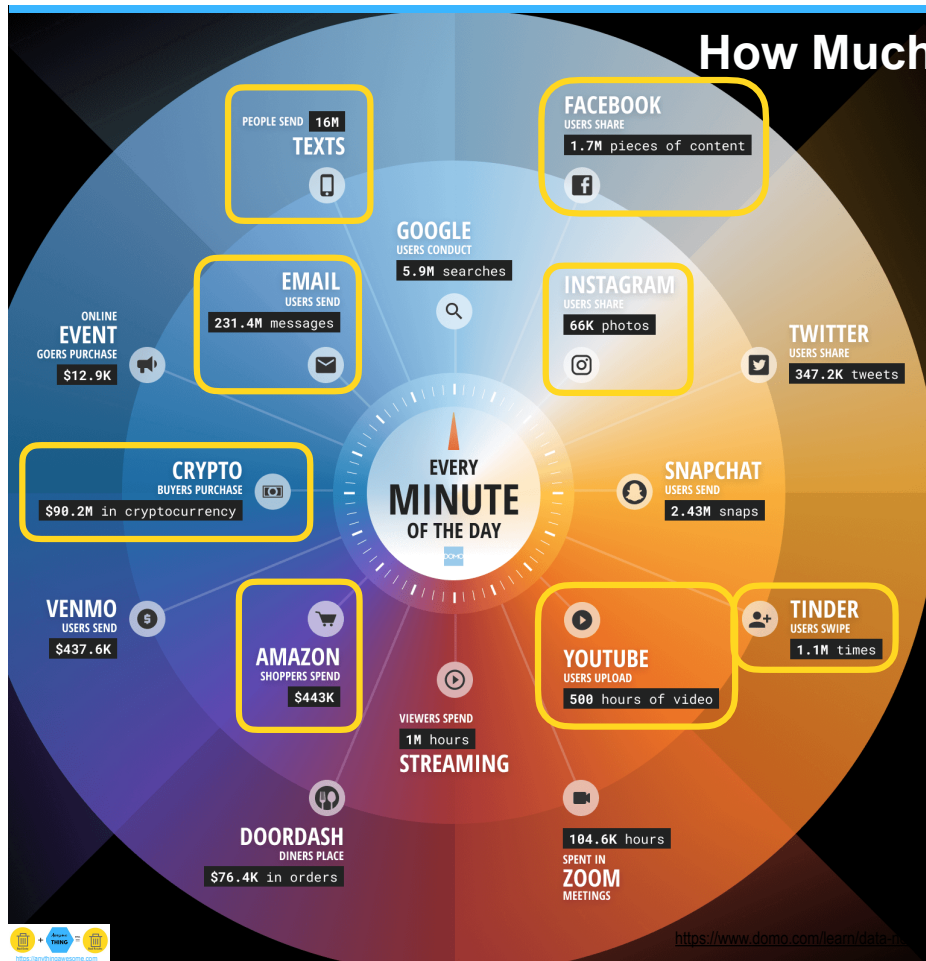
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Professor Emeritus of MIS and Database
Carlson School of Management
University of Minnesota

geverest@umn.edu

<http://geverest.umn.edu>



How Much Data (by the Minute?)



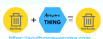
For the entirety of 2022, every minute of every day:

- Facebook users share 1.7 million pieces of content
- Instagram users share 66K photos
- Tinder users record 1M swipes
- YouTube users upload 500 hours of video
- Amazon shoppers spend \$443K
- Crypto buyers purchase \$90M+
- Email users send 231M messages
- People send 16M texts



<https://www.domo.com/learn/data/>

Global Information Storage Capacity

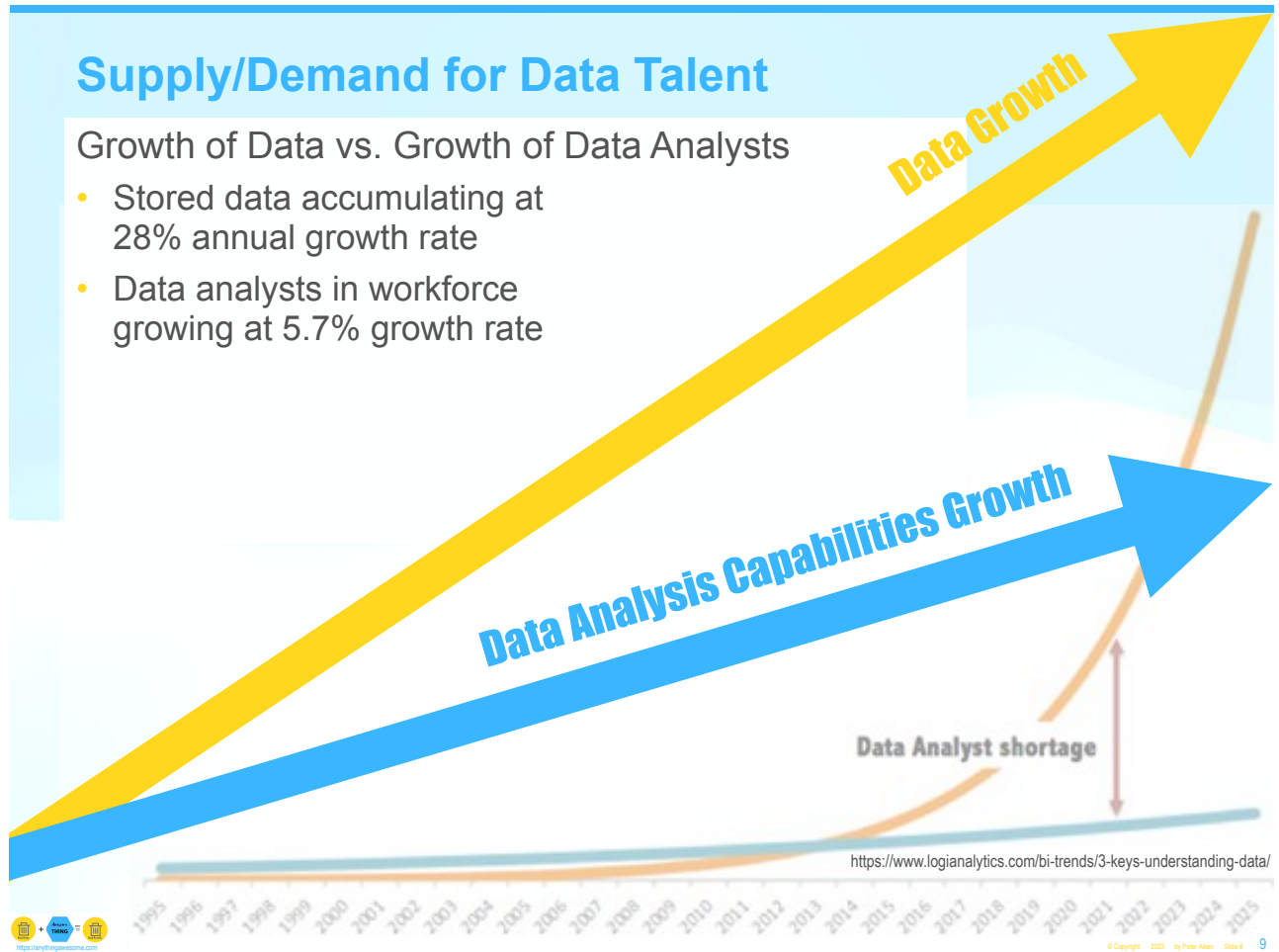


<https://www.martinhilbert.net/worldinfocapacity.html/>

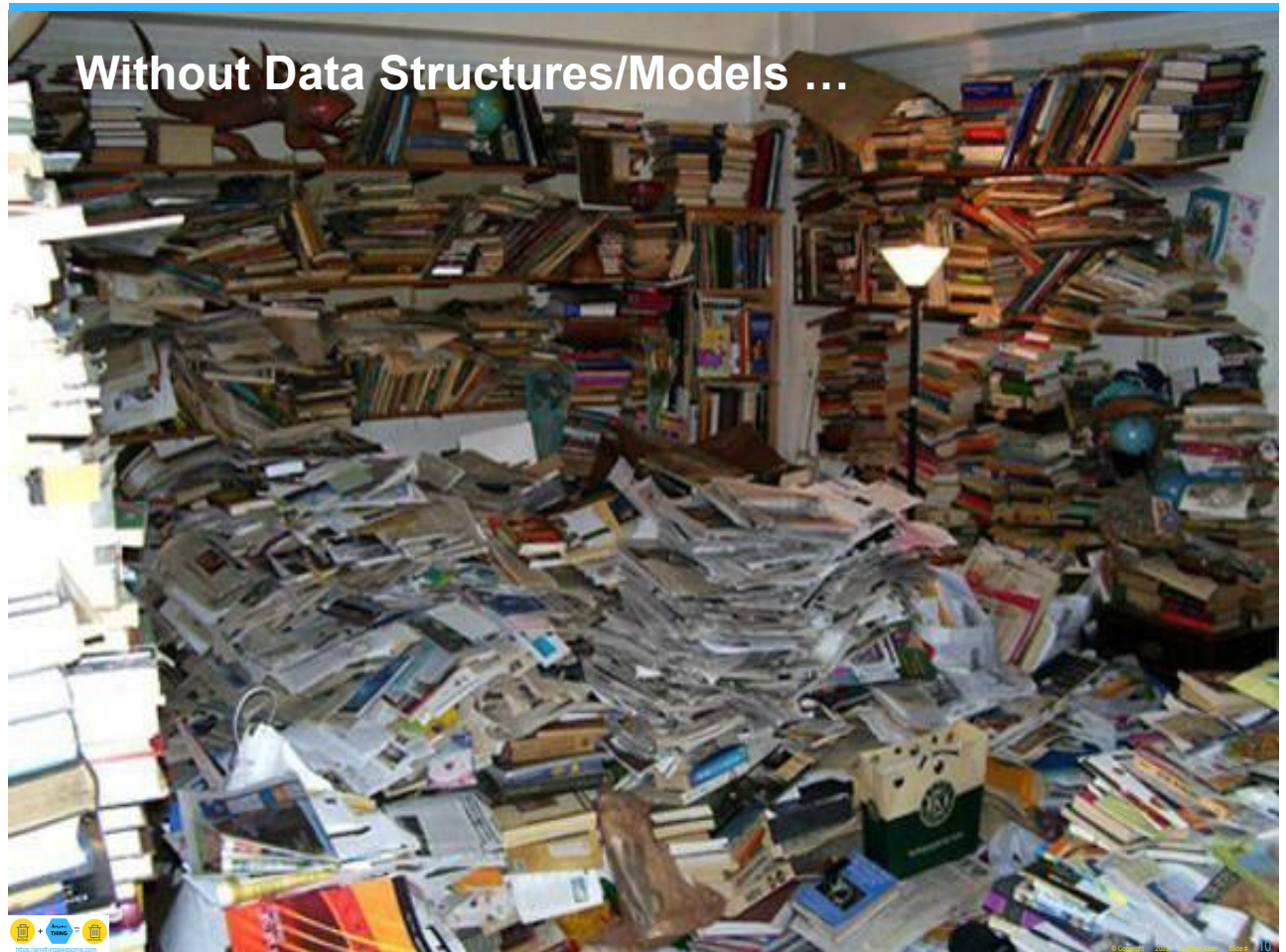
Supply/Demand for Data Talent

Growth of Data vs. Growth of Data Analysts

- Stored data accumulating at 28% annual growth rate
- Data analysts in workforce growing at 5.7% growth rate



Without Data Structures/Models ...

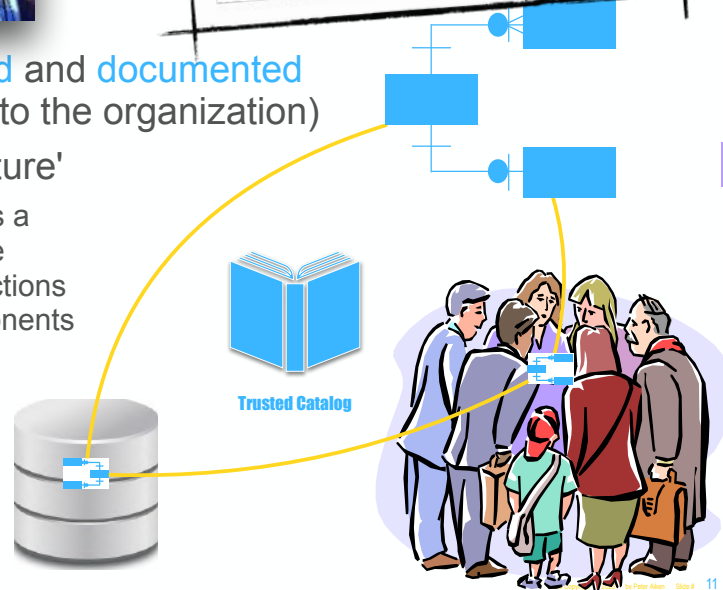


Understanding = Interoperability

- All organizations have architectures
 - Business
 - Process
 - Systems
 - Security
 - Technical
 - Data/Information
- Some are better understood and documented (and therefore more useful to the organization)
- 'Understanding an architecture'
 - Documented and articulated as a (digital) blueprint illustrating the commonalities and interconnections among the architectural components
- Ideally the understanding is shared by
 - Business
 - Technical
 - Systems



Common vocabulary expressing integrated requirements ensuring that data assets are stored, arranged, managed, and used in systems in support of organizational strategy

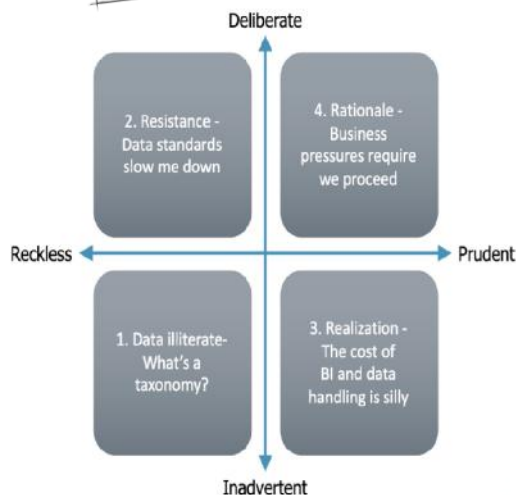


Modeling Addresses Data Debt Proactively

Data debt:

- Slows progress
- Decreases quality
- Increases costs
- Presents greater risks

- Data debt
 - The time and effort it will take to return your shared data to a governed state from its (likely) current state of ungoverned
- Getting back to zero
 - Involves undoing existing stuff
 - Likely new skills are required



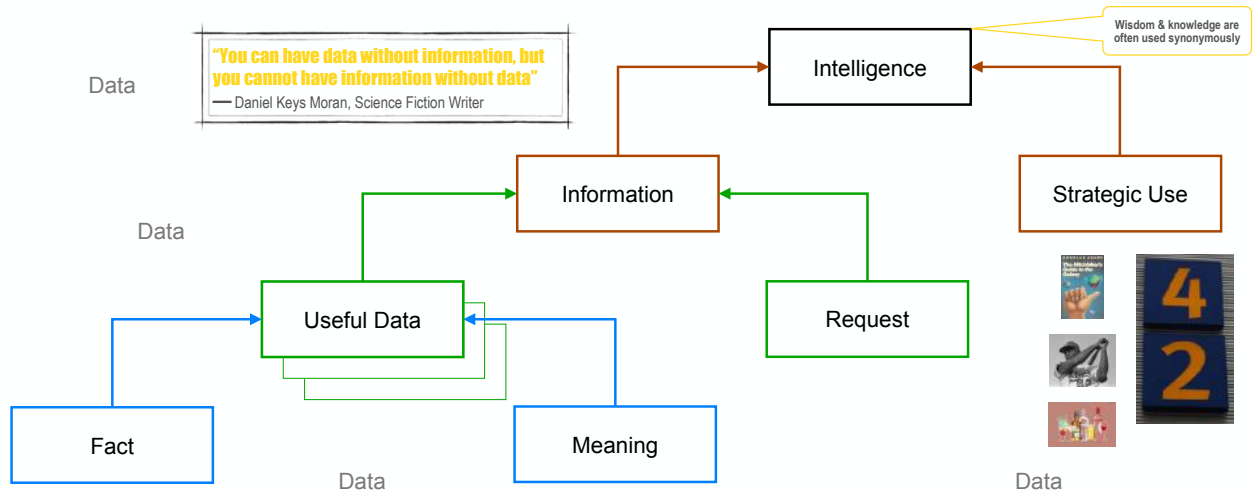
<https://uk.nttdataservices.com/en/blog/2020/february/how-to-get-rid-of-your-data-debt>



<https://johnladley.com/a-bit-more-on-data-debt/>

<https://www.merkleinc.com/blog/are-you-buried-alive-data-debt>

A Model Precisely Defining 3 Important Concepts



1. Each FACT combines with one or more MEANINGS.
2. Each specific FACT and MEANING combination is referred to as a DATUM.
3. An INFORMATION is one or more DATA that are returned in response to a specific REQUEST
4. INFORMATION REUSE is enabled when one FACT is combined with more than one MEANING.
5. INTELLIGENCE is INFORMATION associated with its STRATEGIC USES.
6. DATA/INFORMATION must formally arranged into an ARCHITECTURE.



[Built on definitions from Dan Appleton. 1983]

Each Data Arrangement Is a Data Structure

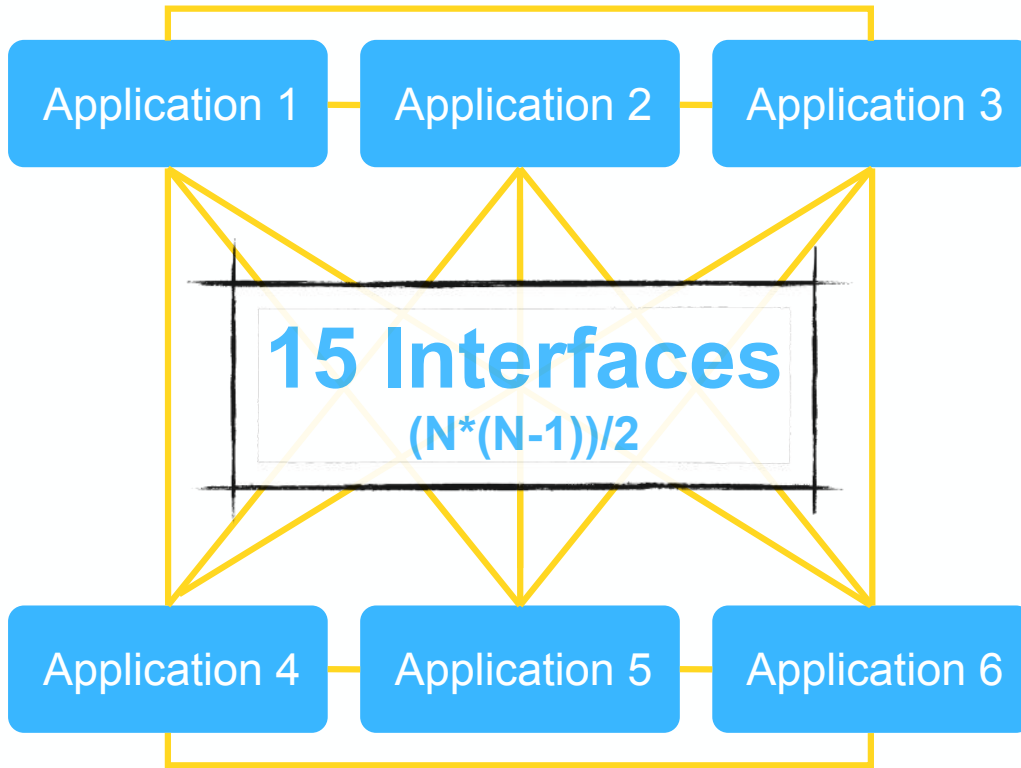
"An organization of information, usually in memory, for better algorithm efficiency, such as queue, stack, linked list, heap, dictionary, and tree, or conceptual unity, such as the name and address of a person. It may include redundant information, such as length of the list or number of nodes in a subtree."

Some data structure characteristics

- Grammar for data objects
 - Grammar is the principles or rules of an art, science, or technique "a grammar of the theater"
- Data Object Constraints
- Ordering
 - Sequential, hierarchical, relational, network, lake, other
- Uniqueness
- Balance
- Optimality
- Future enhanceability
 - Multi-currency
 - Device handoff features



How Many Interfaces Are Required To Solve This Integration Problem?

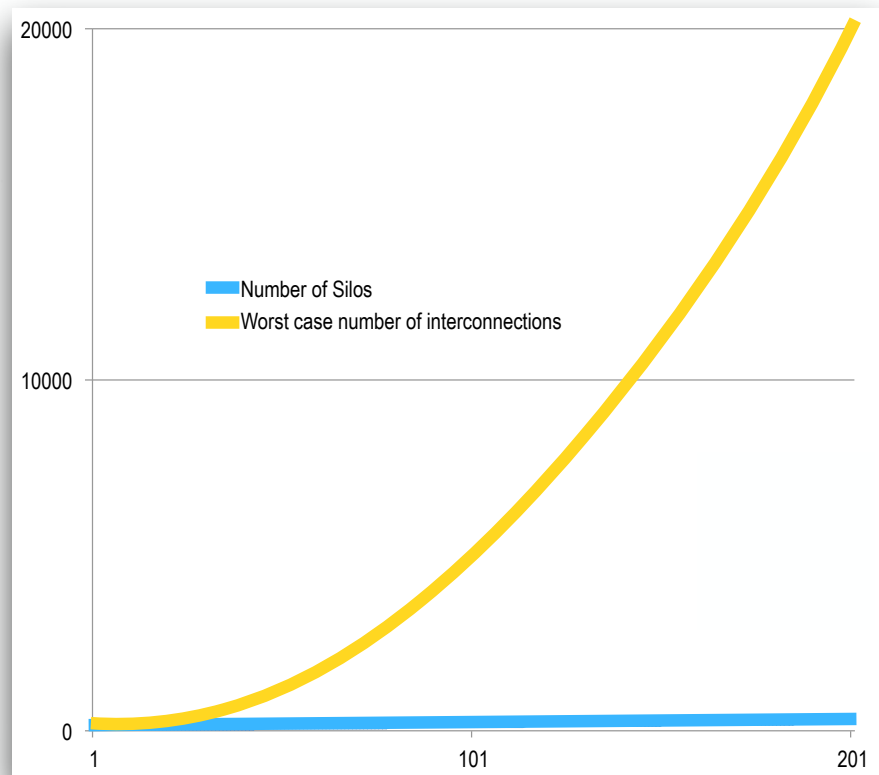


RBC: 200 applications - 4900 batch interfaces

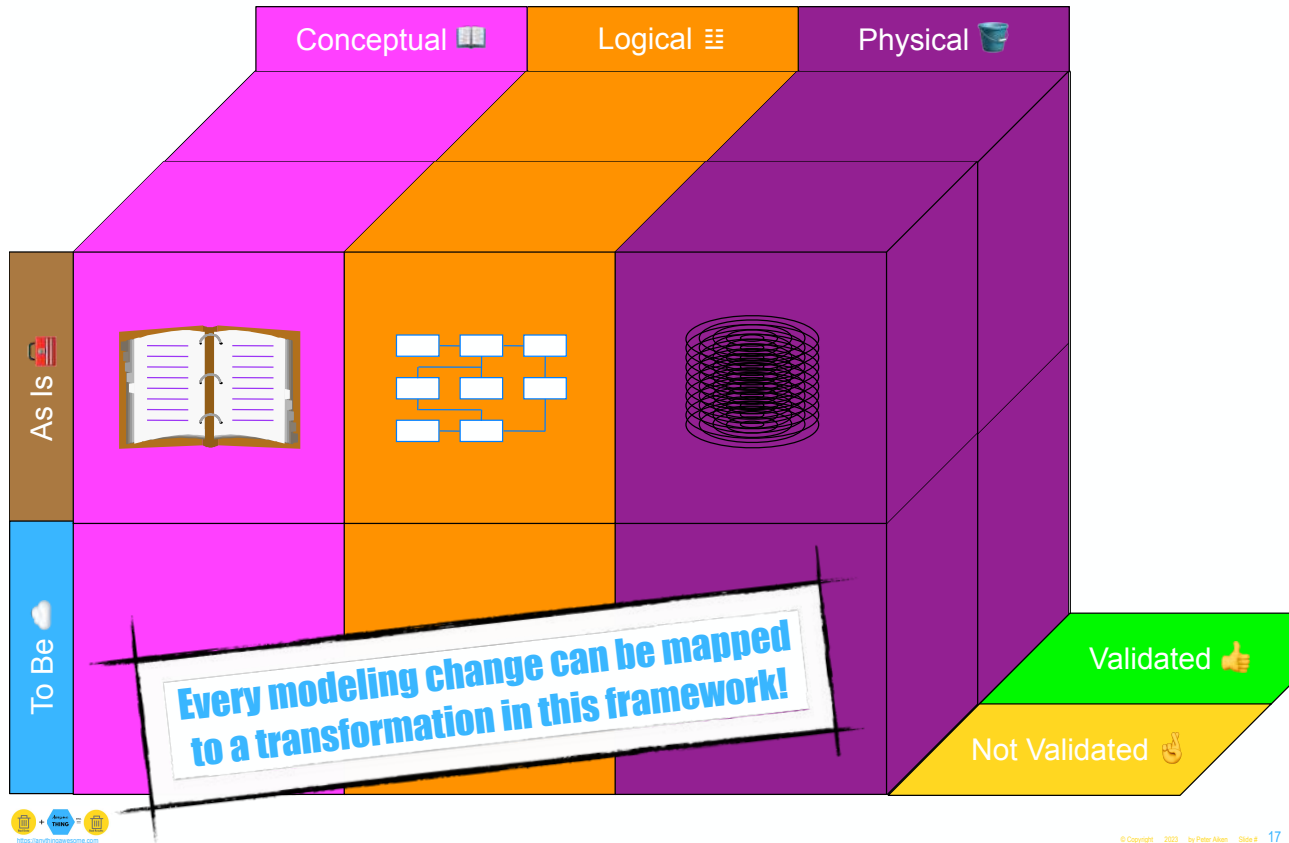


The Rapidly Increasing Cost of Complexity

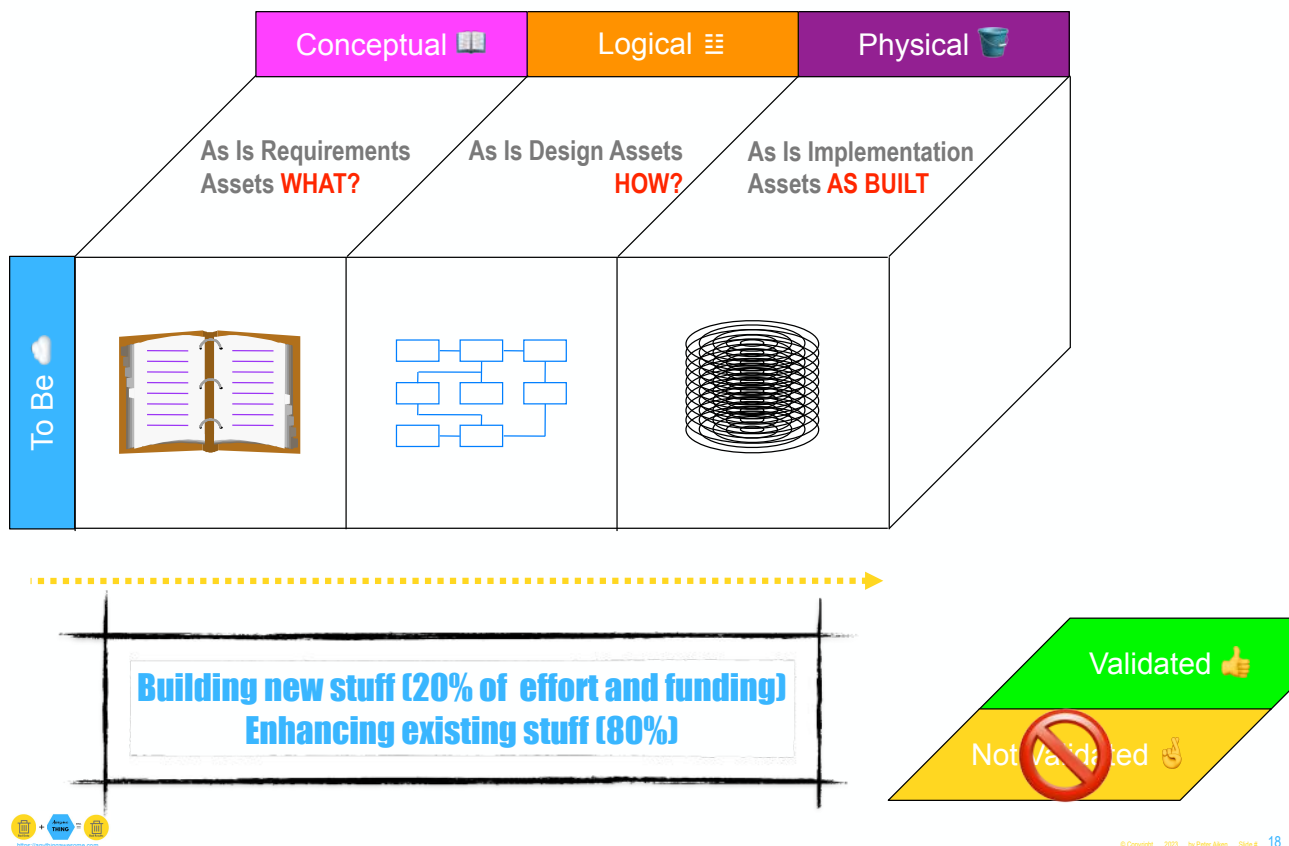
N
• 6 / 15
• 60 / 1,770
• 600 / 179,700
• 200 / 19,900
• 200 / 5,000 (actual)



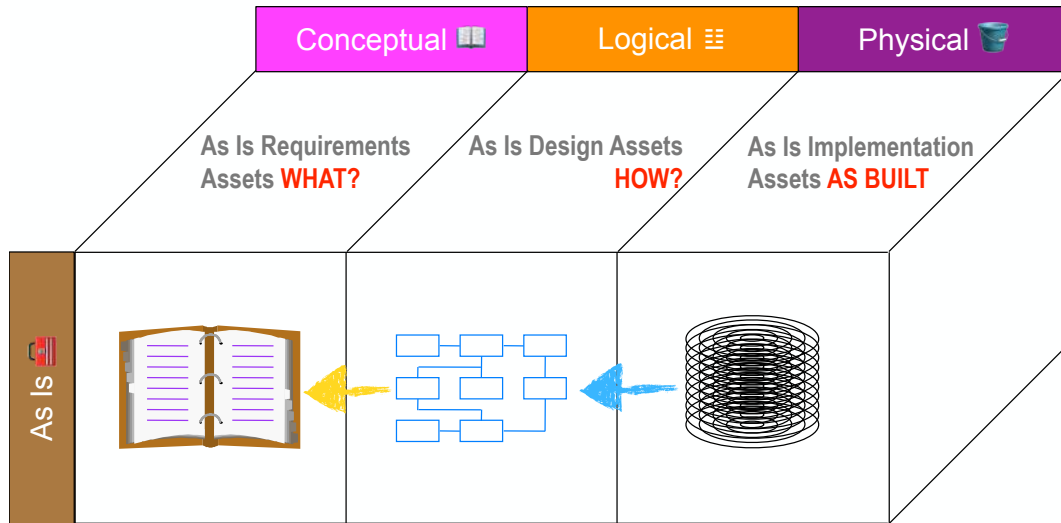
3-Dimensional Model Evolution Framework



Forward Engineering

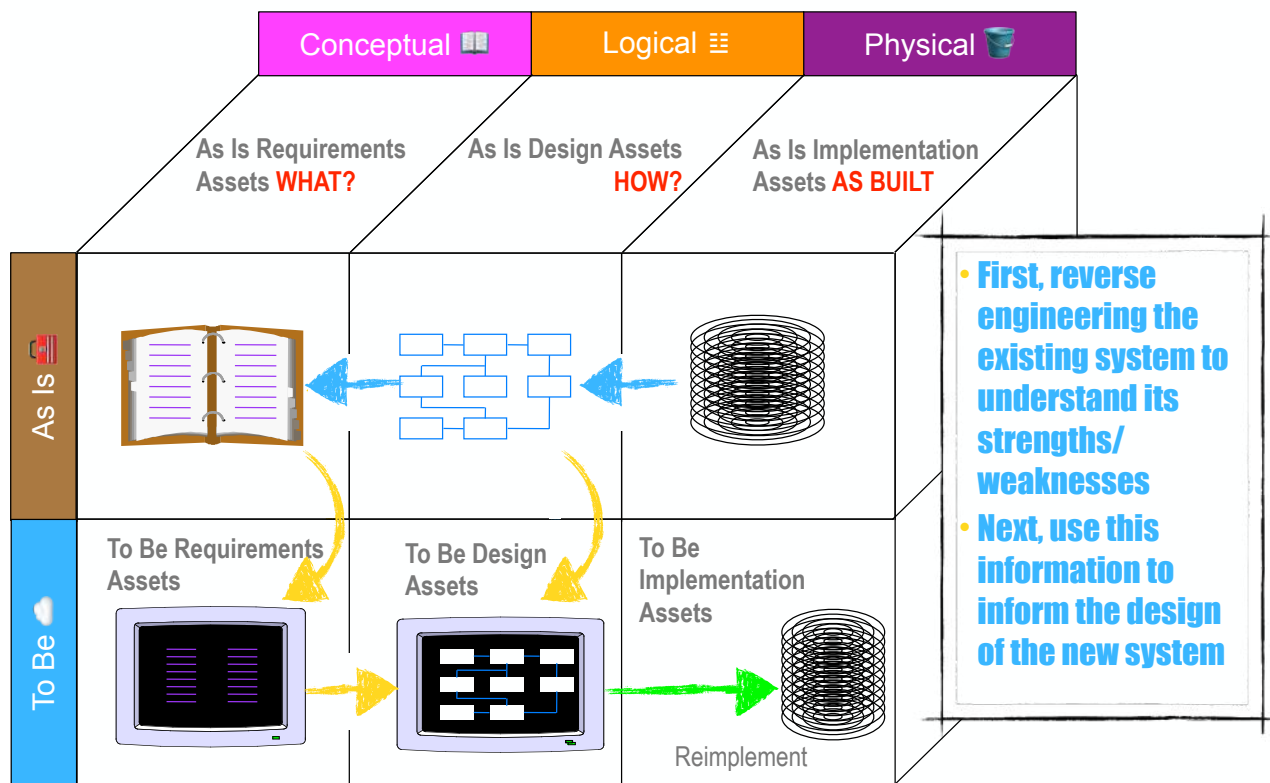


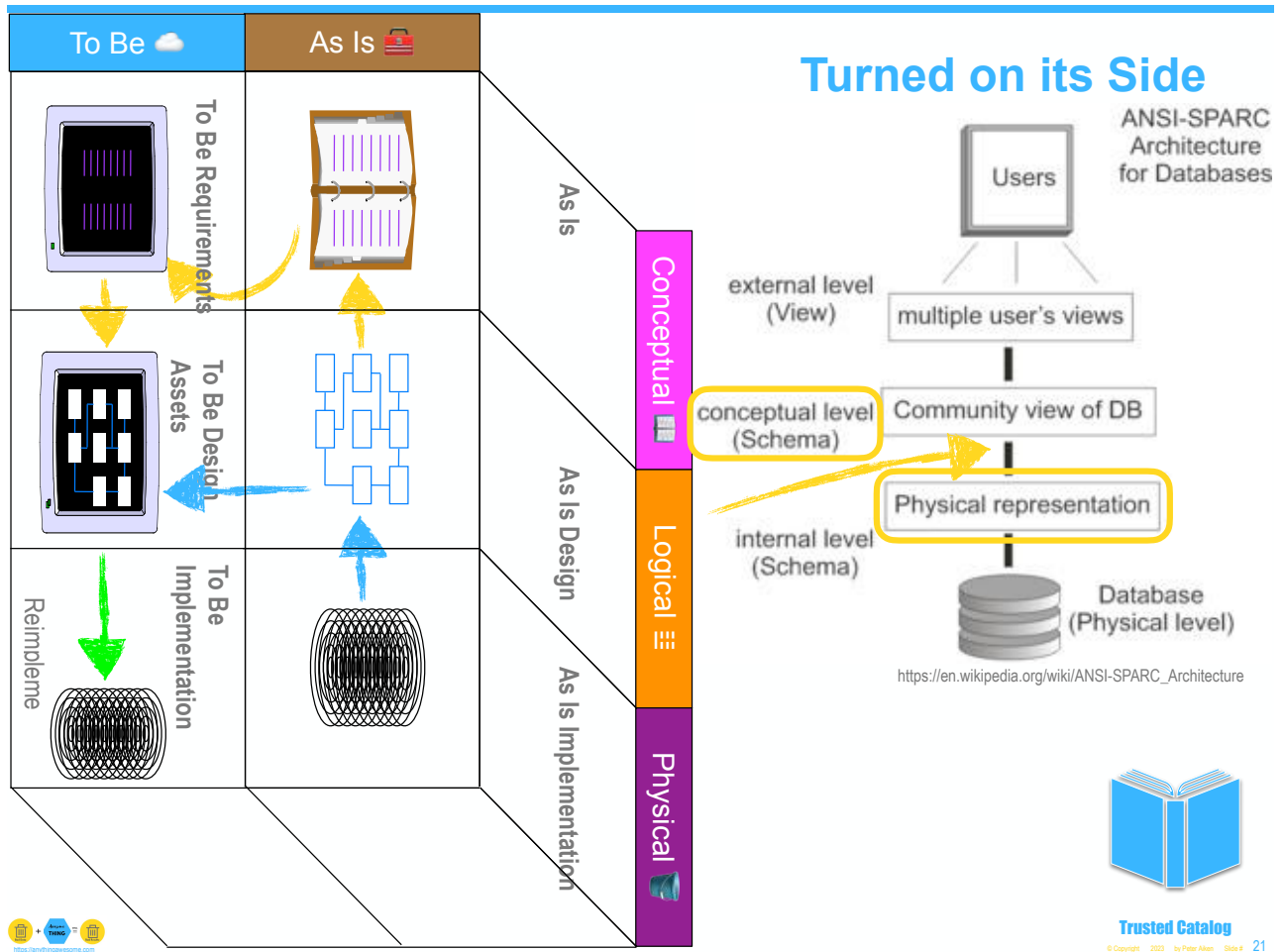
80% Reverse Engineering



Evolve existing systems using a structured technique aimed at recovering rigorous knowledge of the existing system to leverage enhancement efforts [Chikofsky & Cross 1990]

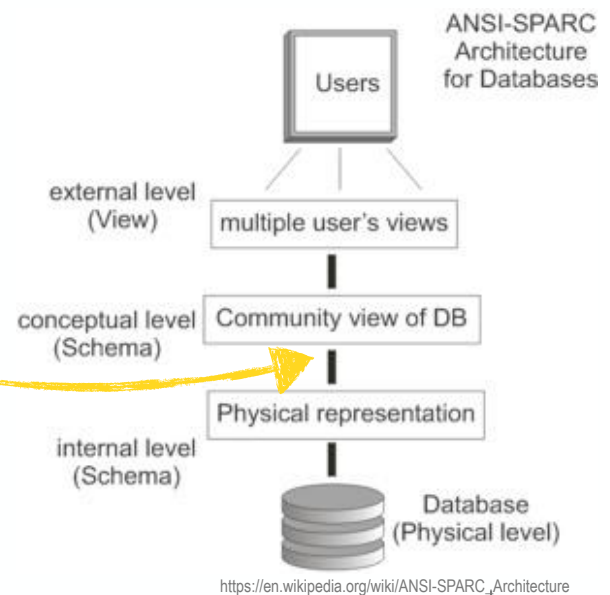
Reengineering





ANSI-SPARC 3-Layer Schema

- **Conceptual** - Highest level of abstraction, focused on data requirements (what), linked directly to strategy
- **Logical** - Usually a refinement of conceptual model, focused on how data requirements are met using business terminology
- **Physical** - Implementation of the logical model with security, configuration management, and implementation specific details, specified via DDL



When changing to a new DBMS technology, the database administrator should be able to change the conceptual or global structure of the database without affecting the users



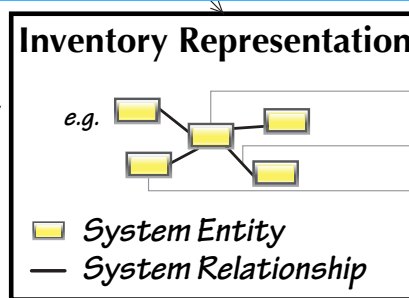
Zachman Framework

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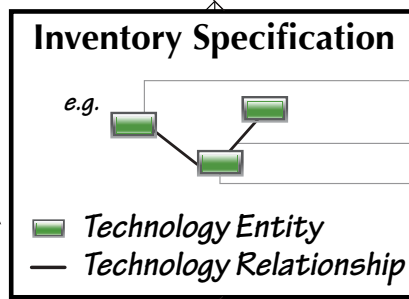
Rows 3, 4, & 5 of the "What" Column

Architect Perspective
(Business Logic Designers)



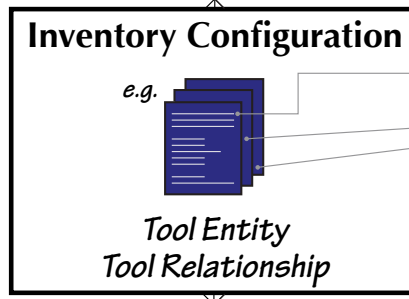
Conceptual

Engineer Perspective
(Business Physics Builders)



Logical

Technician Perspective
(Business Component Implementers)



Physical

Alignment

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Millau Viaduct Is the Highest Bridge in the World as of 2007



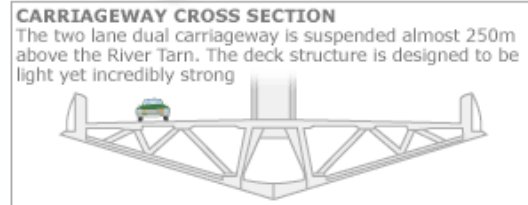
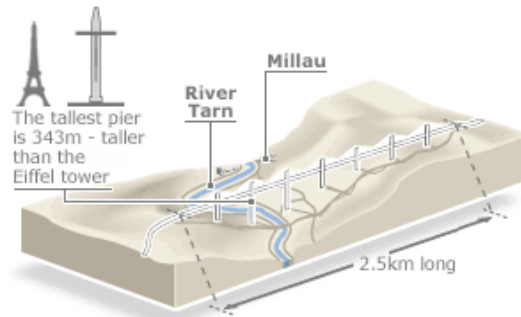
Conceptual Models

- Business focused
- Entity level
- Provides focus, scope, and guidance to modeling effort
- Sometimes thrown away - rarely maintained



Logical Models

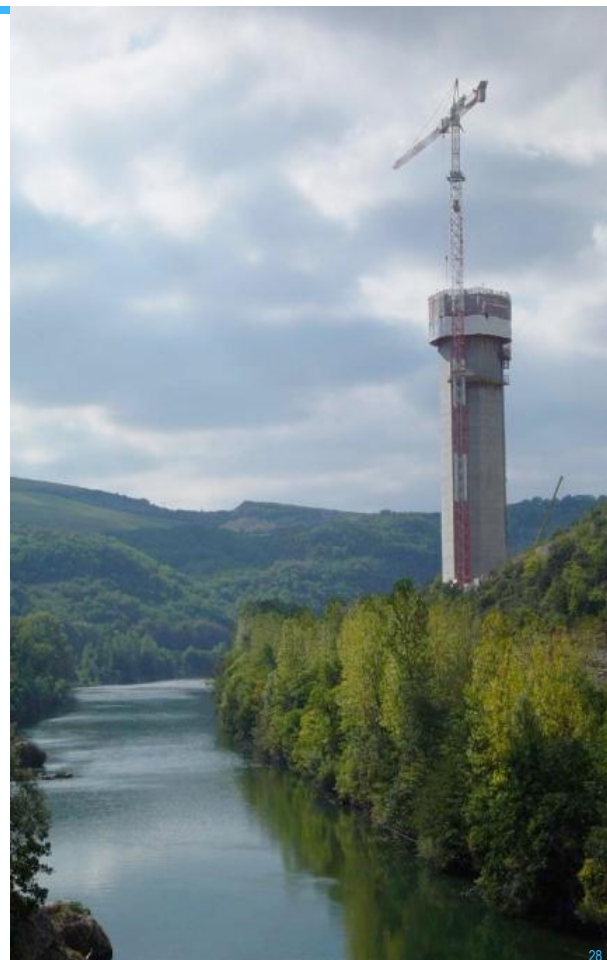
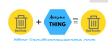
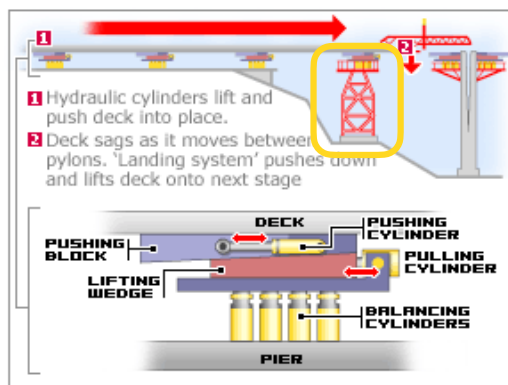
- Required to achieve the transition from conceptual to physical
- Developed to the attribute level and understood at 3rd normal form
- Logical models are developed to be refined to until it becomes a solution - sometimes purchased (as in EDW) always requires tailoring
- Used to guarantee the rigor of the data structures by formally describing the relationship between data items in a strong fashion
- More often maintained



27

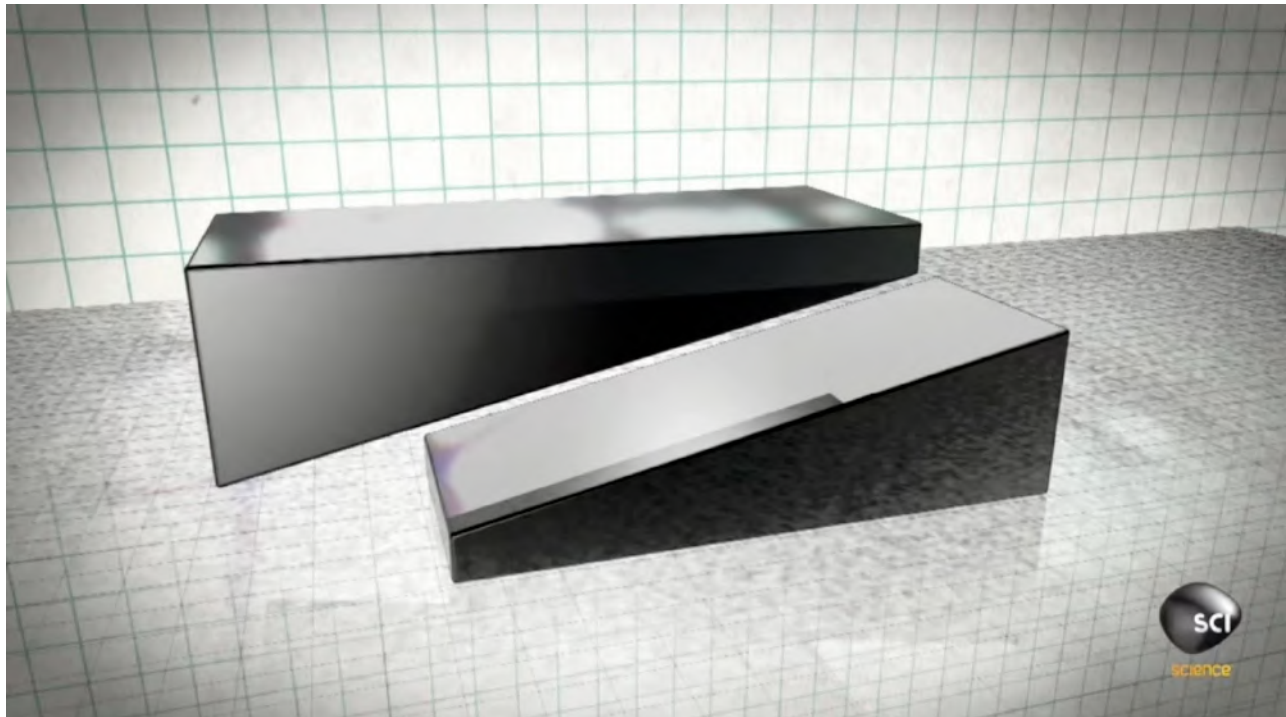
Physical Models

- Become the blueprints for physical construction of the solution
- Blueprints are used for future maintenance of the solution



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Avoiding any Side-Pressure on the Supporting Piers



<https://www.youtube.com/watch?v=iK0solvjv8> & <https://www.youtube.com/watch?v=DlbTNJOAU1Y>

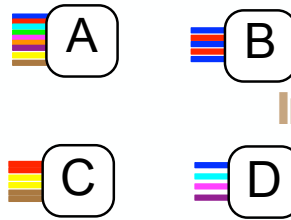
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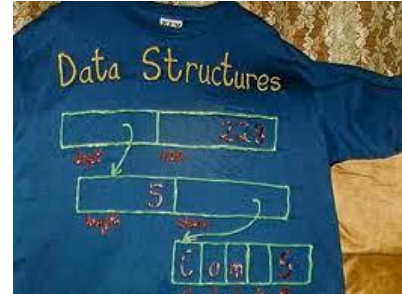
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How Are Components Expressed as Architectures?

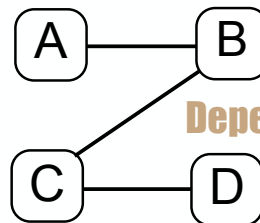
- Details are organized into larger components



Intricate



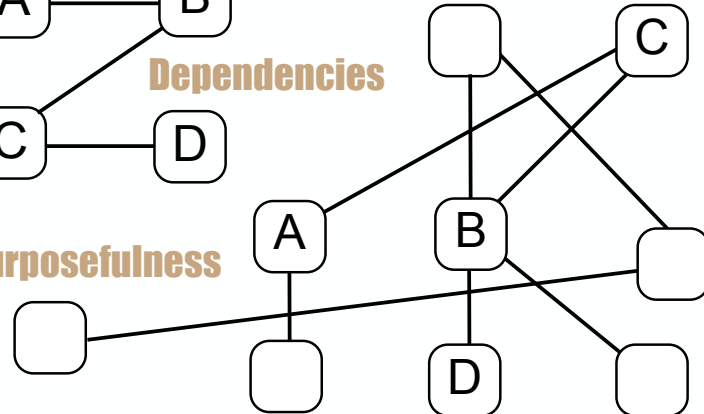
- Larger components are organized into models



Dependencies

- Models are organized into architectures (composed of architectural components)

Purposefulness



How Are Data Structures Expressed as Architectures?

- **Attributes** are organized into entities/objects

- Attributes are characteristics of "things"
- Entities/objects are "things" whose information is managed in support of strategy
- Example(s)

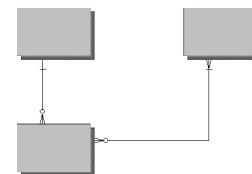
Intricate

THING
Club.Id #
Club.Description
Club.Status
Club.Sex.To.Be.Assigned
Club.Reserve.Reason

- **Entities/objects** are organized into models

- Combinations of attributes and entities are structured to represent information requirements
- Poorly structured data, constrains organizational information delivery capabilities
- Example(s)

Dependencies

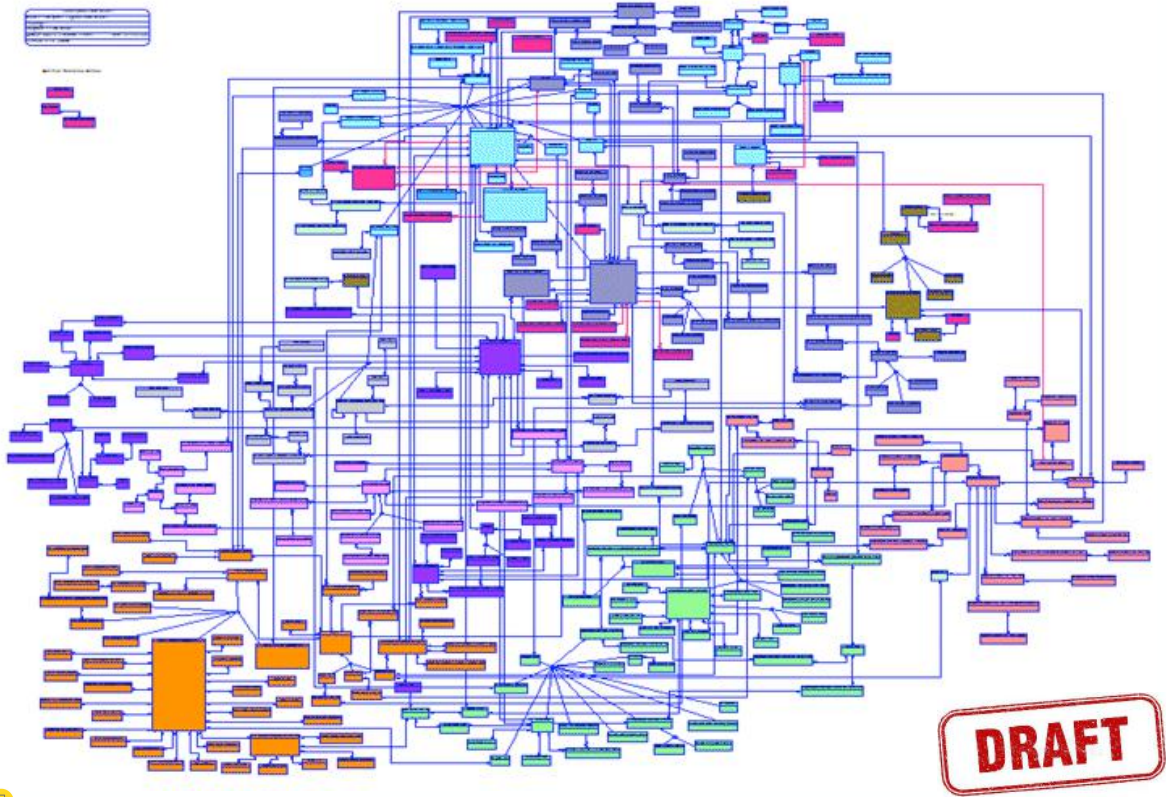


- **Models** are organized into **architectures** **Purposefulness**

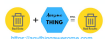
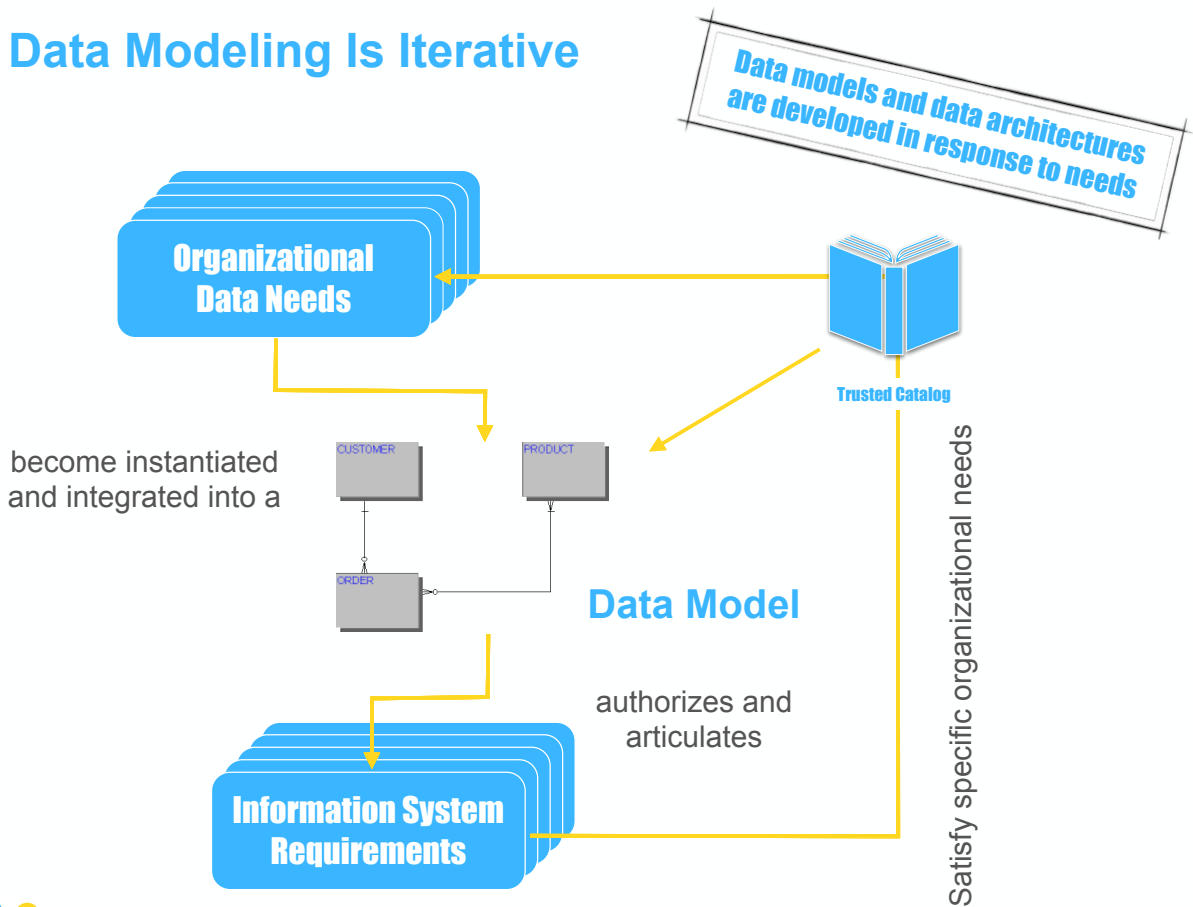
- When building new systems, architectures are used to plan development
- More often, data managers do not know what existing architectures are and - therefore - cannot make use of them in support of strategy implementation
- *Why no examples?*



Data Architectures Are Composed of Data Models



Data Modeling Is Iterative



The Princess on the Pea

by
Hans Christian
Andersen

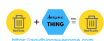
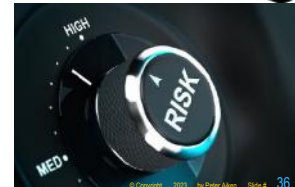


Sleepless



Doing a Poor Job With Data Modeling

- Failure to understand the role of data governance re: proposed and existing software/services
 - Locks in imperfections for the life of the application
 - Restricts data investment benefits
 - Decreases organizational data leverage
- Accounts for 20-40% of IT budgets devoted to evolving
 - Data **migration** (Changing the data location)
 - Data **conversion** (Changing data form, state, or product)
 - Data **improving** (Inspecting and manipulating, or re-keying data to prepare it for subsequent use)
- Lack of data governance causes everything else to
 - Take longer
 - Cost more
 - Deliver less
 - Present greater risk (with thanks to Tom DeMarco)



(A Hypothetical Portion of the) iTunes → Music™ Database

- Question:
 - What information is lost if we delete record #1?

<u>Row</u>	<u>Purchaser ID</u>	<u>Song</u>	<u>Price</u>
1	Peter	We Met Today	\$0.99
2	Peter	My Mother's Voice	\$1.29
3	Peter	Fortune Smiles	\$0.99
4	Lolly	Thousand Pieces of Gold	\$0.99

(A Hypothetical Portion of the) Music™ Database: Deletion Anomaly

- Question:
 - What information is lost if we delete record #1?
- Answer:
 - We lose the fact that Peter purchased "We Met Today"
 - We also lose the fact that "We Met Today" costs \$0.99
 - These are usually undesirable and unintended

<u>Row</u>	<u>Purchaser ID</u>	<u>Song</u>	<u>Price</u>
1	Peter	We Met Today	\$0.99
2	Peter	My Mother's Voice	\$1.29
3	Peter	Fortune Smiles	\$0.99
4	Lolly	Thousand Pieces of Gold	\$0.99

Music™ Database: Insertion Anomalies

- Question:
 - Suppose we want to add new song SCUBA and that it costs \$1.29?
- Answer:
 - Cannot enter it until a purchaser buys SCUBA
 - We cannot insert a full row until we have an additional fact about that row
 - This is usually undesirable and unintended

Row	Purchaser ID	Song	Price
1	Peter	We Met Today	\$0.99
2	Peter	My Mother's Voice	\$1.29
3	Peter	Fortune Smiles	\$0.99
4	Lolly	Thousand Pieces of Gold	\$0.99
5	???	SCUBA	\$1.29

Music™ Database: Update Anomalies

- Question:
 - Suppose we want to increase the price of 'We Met Today' from \$0.99 to \$1.29?
- Answer:
 - Change to data items such as Song requires examination of every single record
 - Will not catch spelling errors - such as "We met Toddy"
 - This is usually undesirable and unintended

Row	Purchaser ID	Song	Price
1	Peter	We Met Todday	\$0.99
2	Peter	My Mother's Voice	\$1.29
3	Peter	Fortune Smiles	\$0.99
4	Lolly	Thousand Pieces of Gold	\$0.99
5	???	SCUBA	\$1.29

There Are Correct Ways To Organize Data

- Optimization can be done for:

- Flexibility
- Adaptability
- Retrievability
- Risk reduction
- ...

- Techniques include:

- Data integrity
- Smart codes bad/dumb codes good
- Architecture (table joins)
- ...

ORIGINAL

Record	Purchaser ID	Song	Pric
1	Purchaser #1	Cool Walk (Live)	\$1.99
2	Purchaser #1	Sushi (Live)	\$0.99
3	Purchaser #1	Love Ballade (Live)	\$0.99
4	Purchaser #2	A Salute to Bach	\$0.99
5	Purchaser #3	Coolwalk (Live)	\$1.99



How Should It Be Done? (In General)

- As much as possible, store 1 fact per row

- Row 2 is a good example as it shows both that Purchaser #1 has purchased Sushi (Live) and that it costs \$0.99
- These are two distinct facts and are correctly stored in two tables sharing a formal relationship
- More remains coded

ORIGINAL

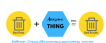
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3	Purchaser #1	Love Ballade (Live)	\$0.99
4	Purchaser #2	A Salute to Bach	\$0.99
5	Purchaser #3	Coolwalk (Live)	\$1.99

PRICING

Record	Song	Price
1	Cool Walk (Live)	\$1.99
2	Sushi (Live)	\$0.99
3	Love Ballade (Live)	\$0.99
4	A Salute to Bach	\$0.99
5	Coolwalk (Live)	\$1.99

PURCHASES

Row	Purchaser ID	Song
1	Purchaser #1	Cool Walk (Live)
2	Purchaser #1	Sushi (Live)
3	Purchaser #1	Love Ballade (Live)
4	Purchaser #2	A Salute to Bach (Medley)
5	Purchaser #3	Coolwalk (Live)
6	Purchaser #3	A Salute to Bach (Medley)



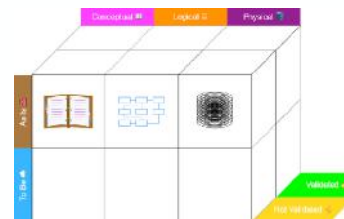
Sand in the Machinery



Program Overview

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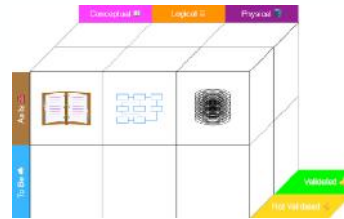
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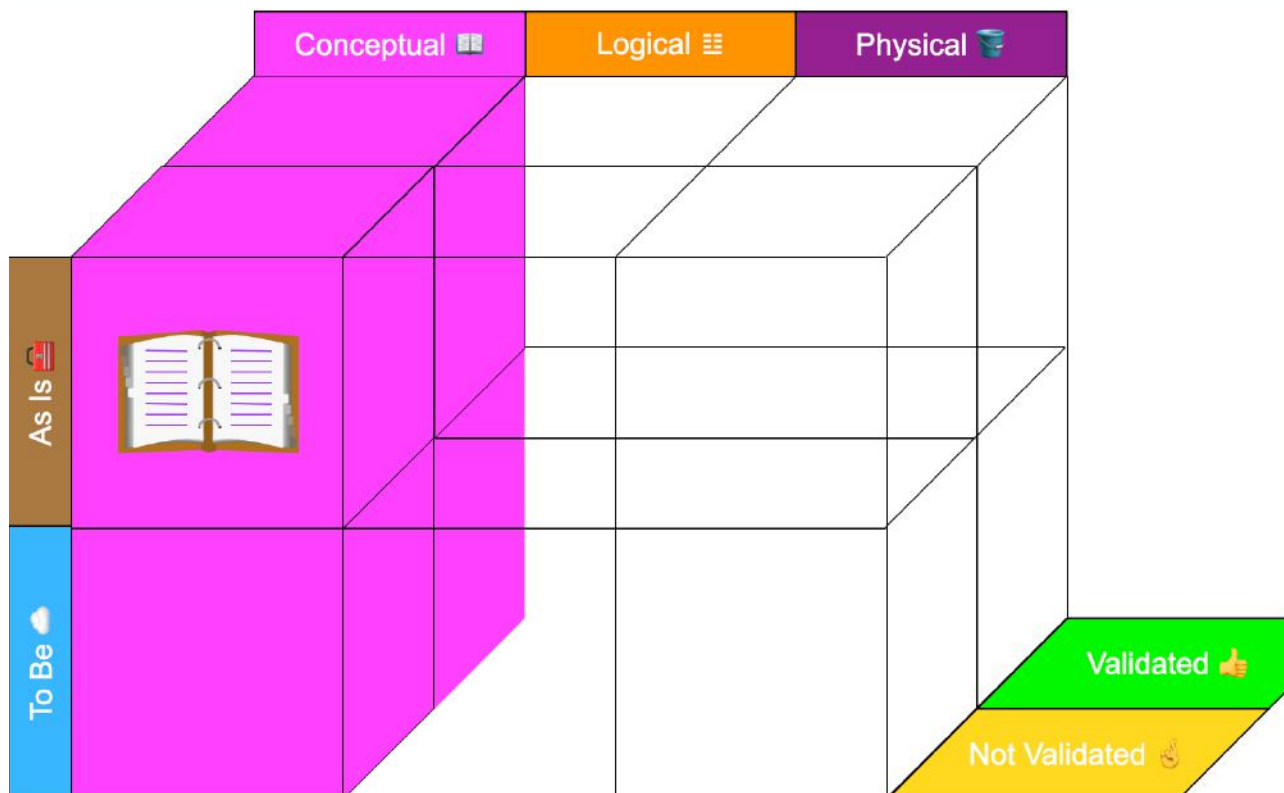
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- Take Aways/References/Q&A



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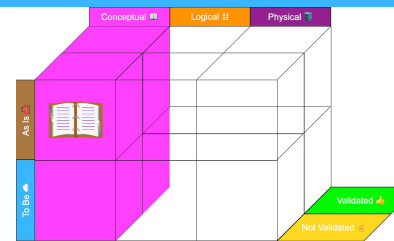
Conceptual Data Modeling



Conceptual Data Modeling

Motivation

- Harmonize/standardize vocabulary
 - Between business and technologists
 - Between humans and systems
- Focus consideration/analyses on strategic issues and tradeoffs
- Provide specifications comprising organizational data strategic objectives
- Document data requirements satisfying business objectives



Reasons for Unvalidated Conceptual Data Models

- Unvalidated models require the word on them, indicating a lack of certainty
- Useful for organizing data concepts
- Hypothesizing the relationship of various data things to various other data things



Reasons for Validated Conceptual Data Models

- Documenting the relationship of various data things to various other data things
- Standardizing on 'system-wide' definitions
- Understanding high level process interactions

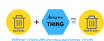


Architecture Involves at Least ...

- Analysis/model evaluation
- Risk evaluation
- Volume considerations
- Workload forecasting
- Tradeoff analysis
- ...



We offer three kinds of service:
GOOD - CHEAP - FAST
You can pick any two
GOOD service CHEAP won't be FAST
GOOD service FAST won't be CHEAP
FAST service CHEAP won't be GOOD



What Is Strategy?

strat·e·gy

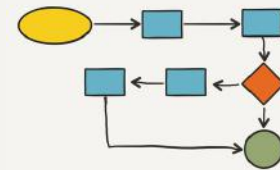
/ˈstrætəjē/

noun

1. a plan of action or policy designed to achieve a major or overall aim.
"time to develop a coherent economic strategy"
synonyms: master plan, grand design, game plan, plan (of action), action plan, policy, program; More

A thing

- Current use derived from military
 - **a pattern in a stream of decisions**
[Henry Mintzberg]



PROCESS

Use over time for: Strategy

Mentions

1800 1850 1900 1950 2010



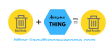
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Former Walmart Business Strategy

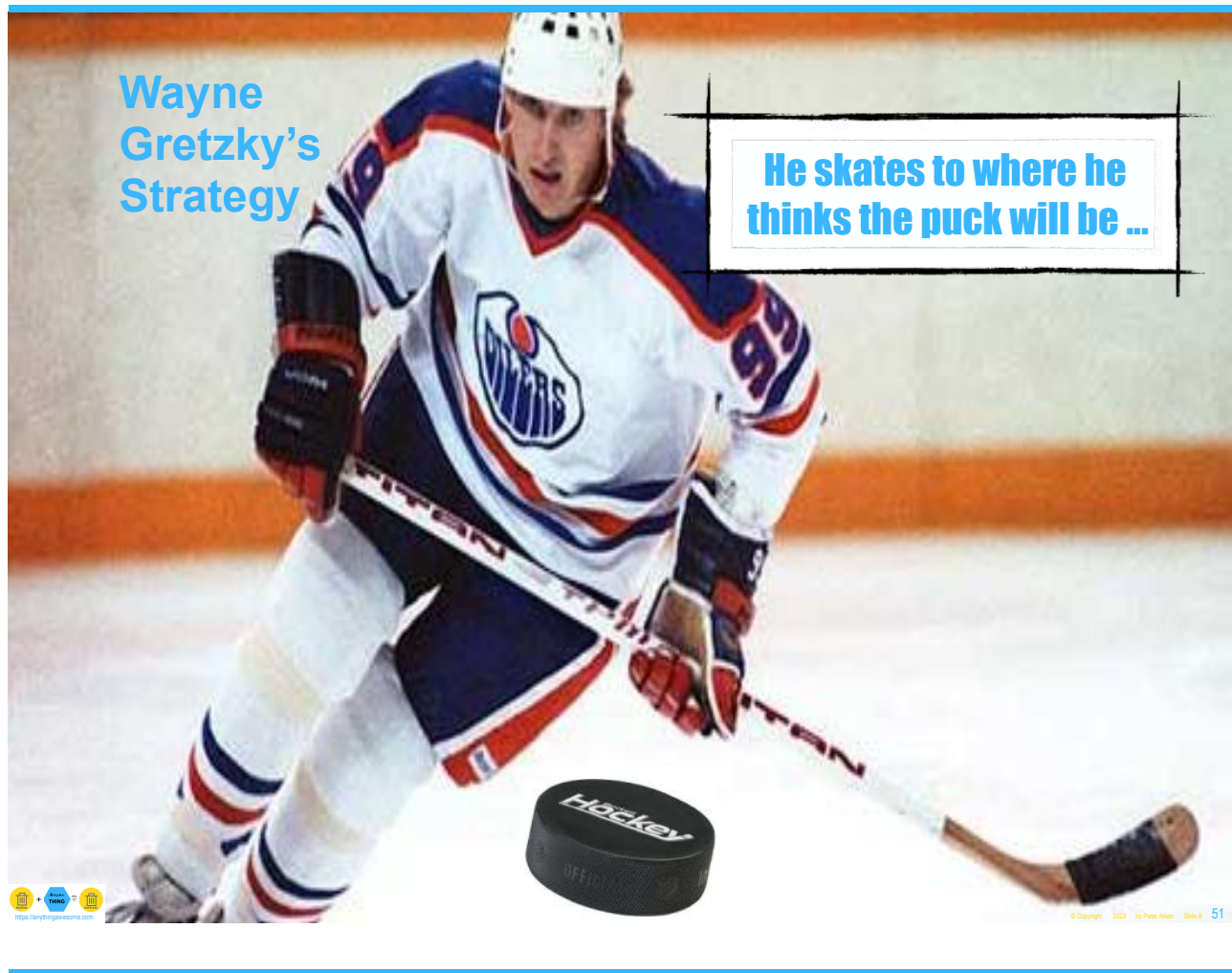
Every Day

Low Price



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Wayne
Gretzky's
Strategy

He skates to where he
thinks the puck will be ...

Strategy in Action: Napoleon Faces a Larger Enemy

- Question?
 - How do I defeat the competition when their forces are bigger than mine?

- Answer:
 - Divide and conquer!
 - “a pattern in a stream of decisions”



Complex Strategy

- First
 - Hit both armies hard at just the right spot
- Then
 - Turn right and defeat
 - Turn left and defeat the **British**



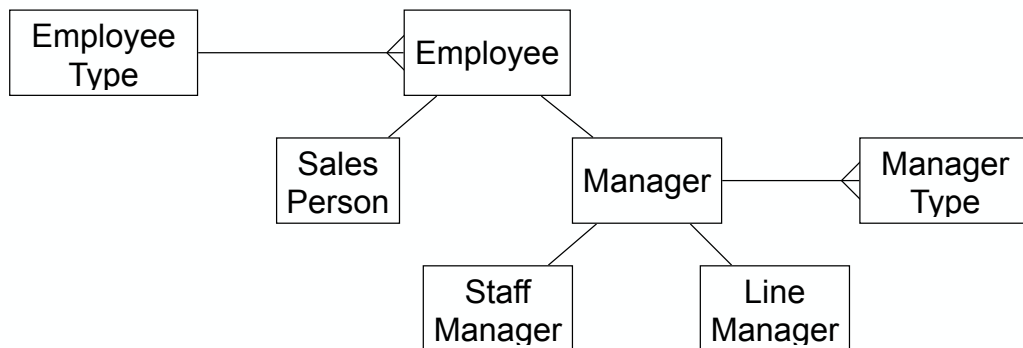
While someone is shooting at you!



Data Models Used To Support Strategy

- Flexible, adaptable data structures
- Cleaner, less complex code
- Ensure strategy effectiveness measurement
- Build in future capabilities
- Form/assess merger and acquisitions strategies

Efficiencies



Strategic Use of Data Models (Examples)

- SABRE creates flight booking business



An innovation technology company



- AT&T invents the "new" credit card business overnight

- Amazon invents at home retailing



- CapitalOne reinvents solicitation

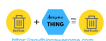
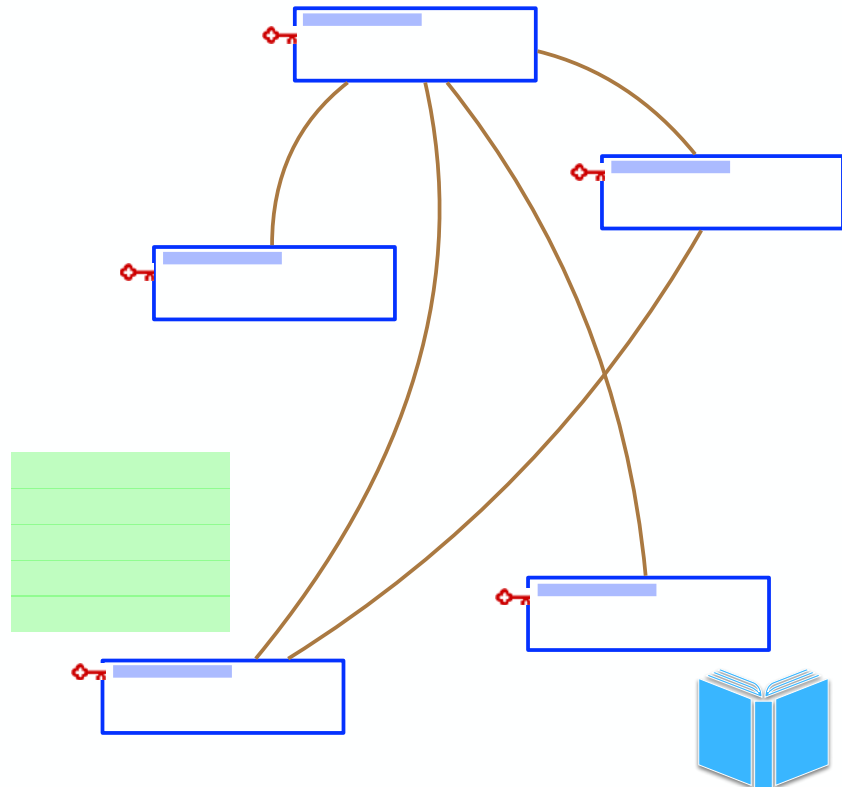


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Data Modeling Process

1. Identify entities
2. Identify key for each entity
3. Draw rough draft of entity relationship data model
4. Identify data attributes
5. Map data attributes to entities

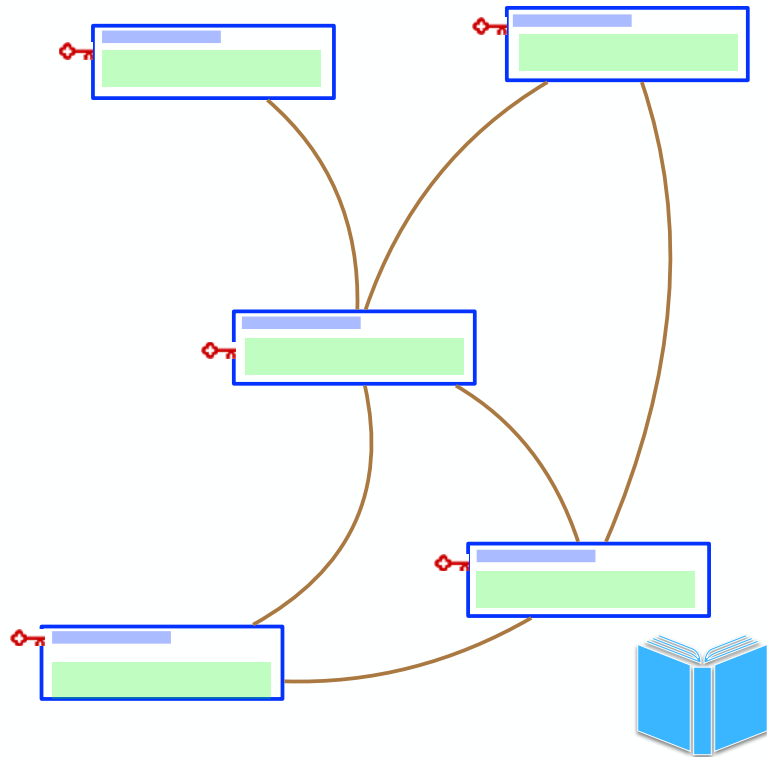


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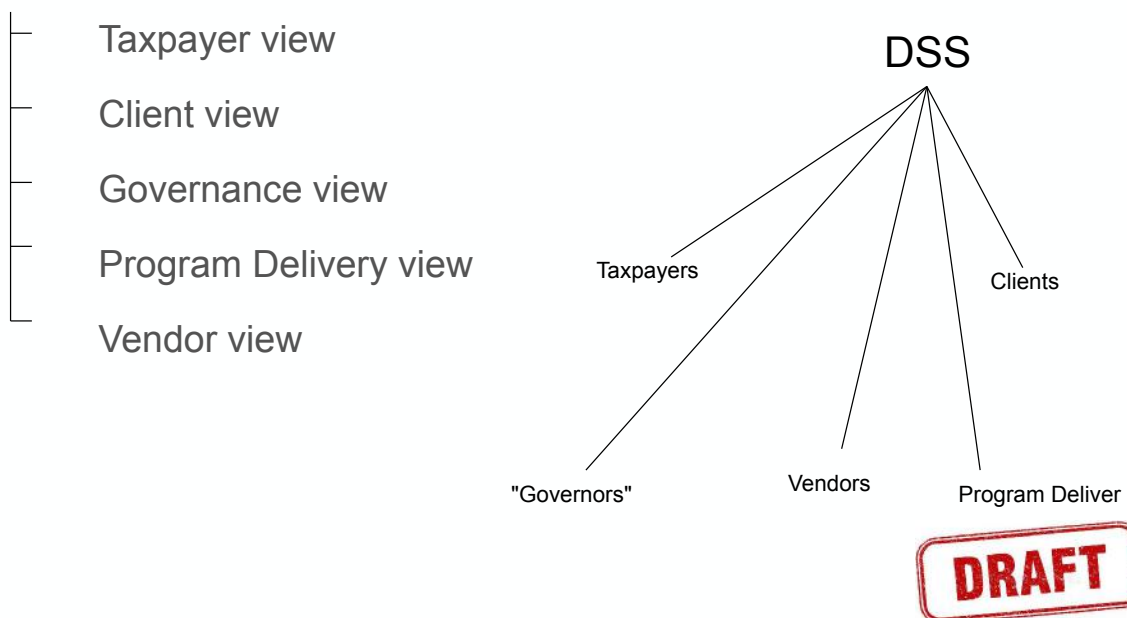
Model Evolution Is Good, at First ...

1. Identify entities
2. Identify key for each entity
3. Draw rough draft of entity relationship data model
4. Identify data attributes
5. Map data attributes to entities

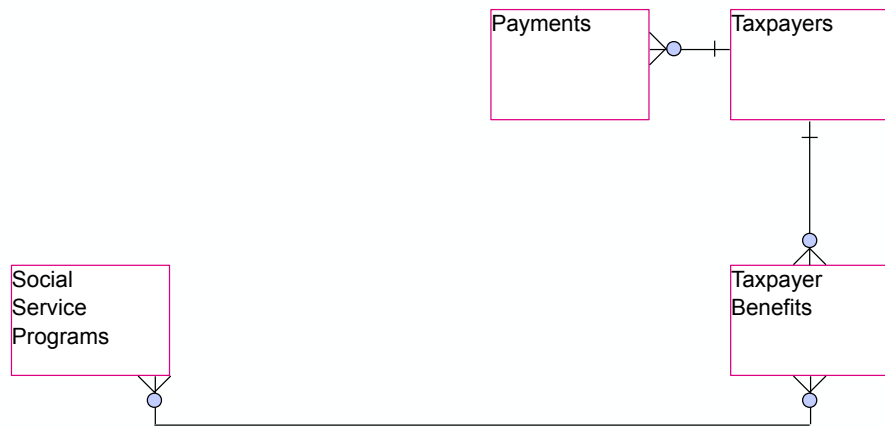


This Logical Data Model Is Comprised of 5-Model Views

DSS Strategic Data Model

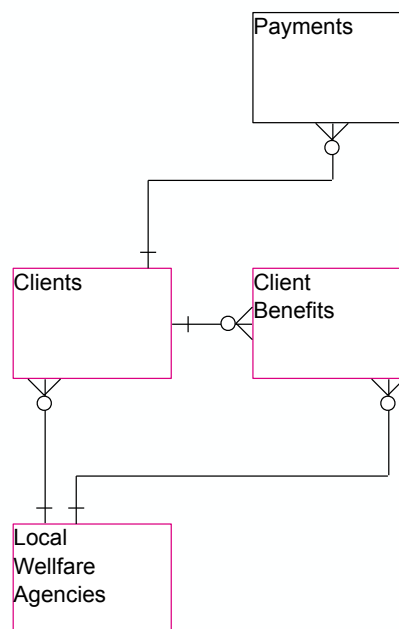


Taxpayer View



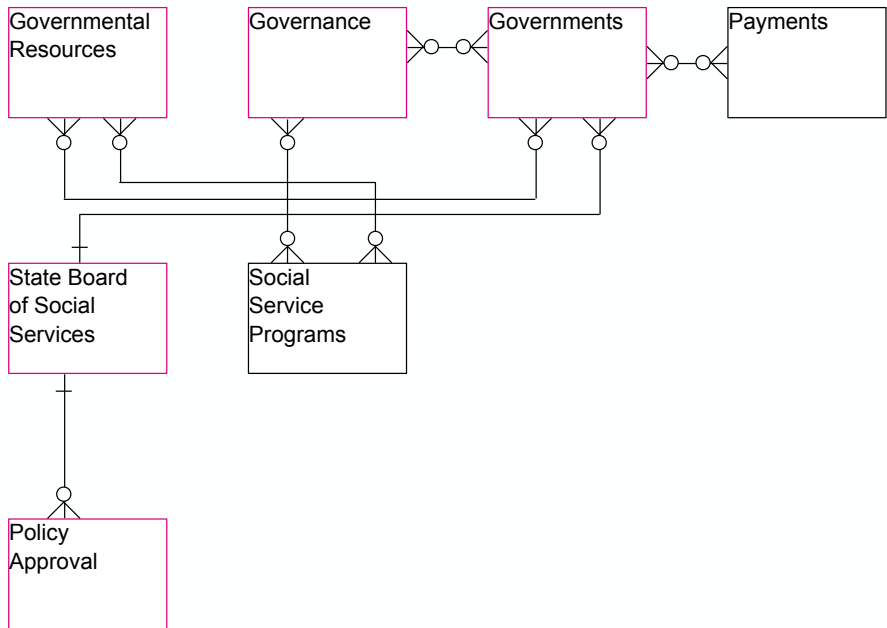
DRAFT

Client View



DRAFT

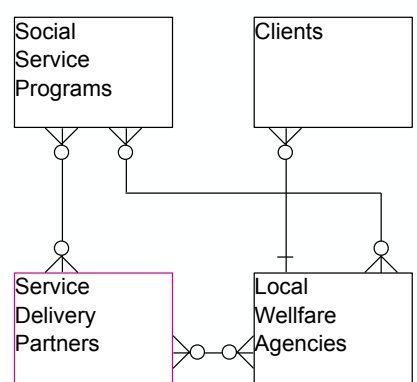
Governance View



DRAFT



Program Delivery View

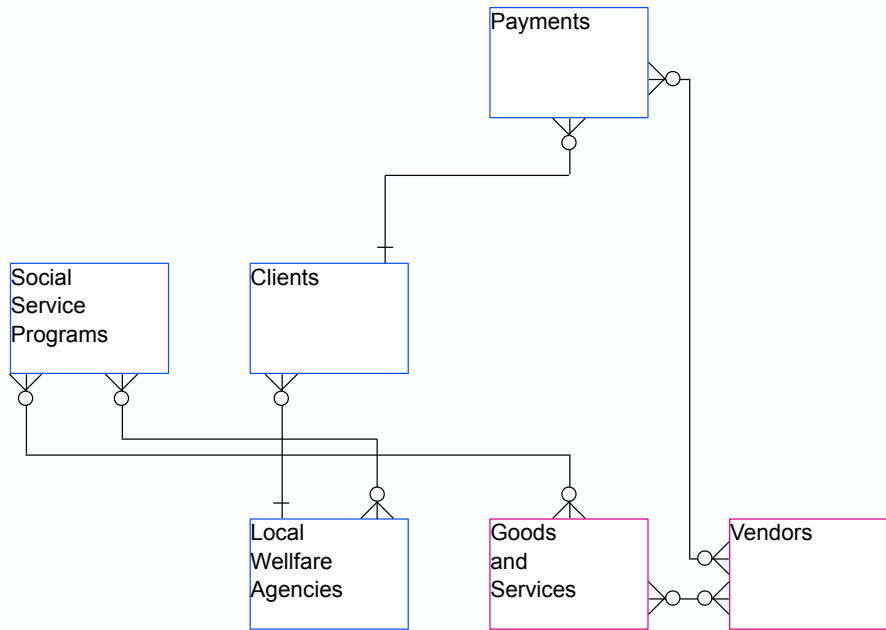


DRAFT



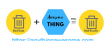
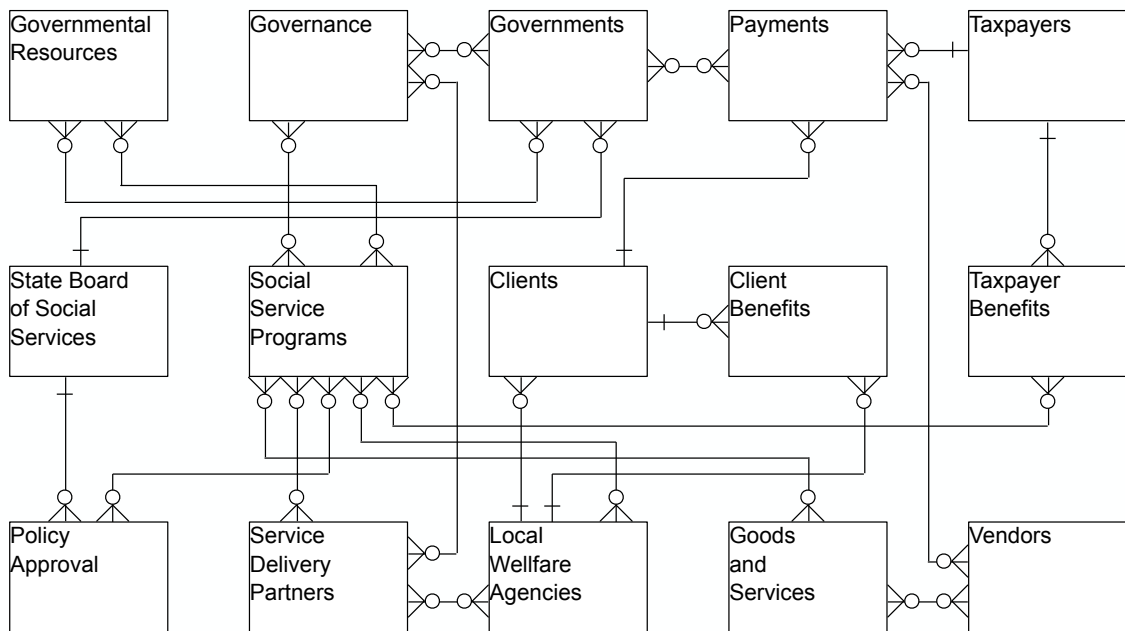
Vendor View

DRAFT



DSS Conceptual Data Model

DRAFT



Business Glossary

- Start of Enterprise Taxonomy
- Defines Initial Entities for Conceptual Data Model
- Engages the Business Community to Validate Entities and provide meaningful business definitions

Entity	Description	Domain Area
Donor	Funder	Business Development
Solicitations	Need for Work	Business Development
Solicitations Proposal	Response to Need for Work	Business Development
Pre-Positioning	Intelligence Gathering	Business Development
Award/Sub-Award	Funding Vehicle	Business Development
Terms Conditions	Details about a Funding Vehicle	Business Development
Budget	Amount of Money Available	Business Development
Work Plan	Set of Activities to Complete	Business Development
PMP	Monitoring Plan for Activities	Business Development
Project	An NGO Project is defined as a self-contained set of interventions or activities with the following characteristics: a) an external client; b) purchase order, contract or agreement; c) expected deliverables, outcomes and results; d) a beginning and end date of implementation; e) an approved budget; and full and/or part time NGO staff	Project Management
Geographic Area		Project Management
Office Locations	Location in which a Central Office resides	Project Management
Project Roles		Project Management
Project Artifacts		Project Management
Project Budget		Project Management
Project Work Plan		Project Management
Milestones	Schedule of completed activities	Project Management
Monitoring	Plan to measure Activities	Project Management
Evaluation	Assessment of Activities	Project Management
Indicators	Target of Outcome	Project Management
Outcomes	Statement of what needs to be accomplished	Project Management
Acct Receivable	Payments to NGO	Financial Management
Chart of Accounts	Defined Accounts	Financial Management
Payroll	Process to Pay Worker	Financial Management
Supplier	Provider of Goods or Service	Financial Management
Contract	Binding Agreement	Financial Management
Purchase Order	Statement of Good or Service	Financial Management
Performance	Level of Success	Talent Management
Benefits		Talent Management
Skills		Talent Management
Worker	Person who has been hired by NGO	Talent Management
Candidate	Potential hire of NGO	Talent Management



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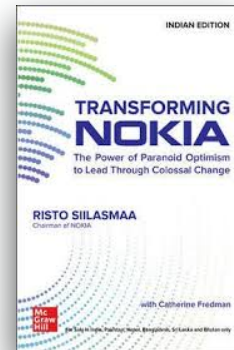
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(Pre Microsoft Acquisition)

- Tires, rubber products
- Consumer electronics
- Mobile phones
 - Finns are bilingual (2% of population speaks Swedish)
 - Nokia wanted to play internationally
 - English mandated in all business settings
 - Lots of words were unknown
 - Culturally: Bad to not ask questions
 - Culturally: Good to build common vocabulary
- When an unfamiliar term was used
 - Group: Access NTB to see if there existed a golden definition
 - Group: If not, vote whether to submit it for inclusion in the NTB
 - Weekly: the NTB group reviewed submissions
 - Weekly: the NTB group published new versions of the NTB
 - NTB = Nokia Term Bank



NTB = Trusted Catalog

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NOKIA CRUISER-COLLECTOR IN CAPITAL AREA

The Cruiser located by your desk for sorting waste has three sections:

1. Office paper for shredding

- all white office paper, also the printer cover pages
- all white-based copy-paper
- all white-based printing paper
- all white memo slips

Take your confidential papers to the locked container in the office service point.

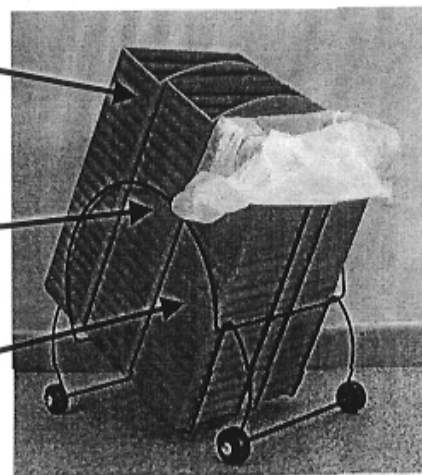
2. Recycling paper (newspaper, journals)

- newspaper and journals
- advertisement
- non-confidential coloured paper
- envelopes

Take your recycling papers to the non-locked container in the office service point.

3. Mixed waste

- rubbish
- plastic folders
- stickers
- Post-it slips
- wrap around the office paper reams



Sort your papers right for information security and environment!

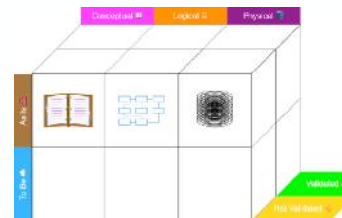
Take your biowaste to the container in the floor



Program Overview

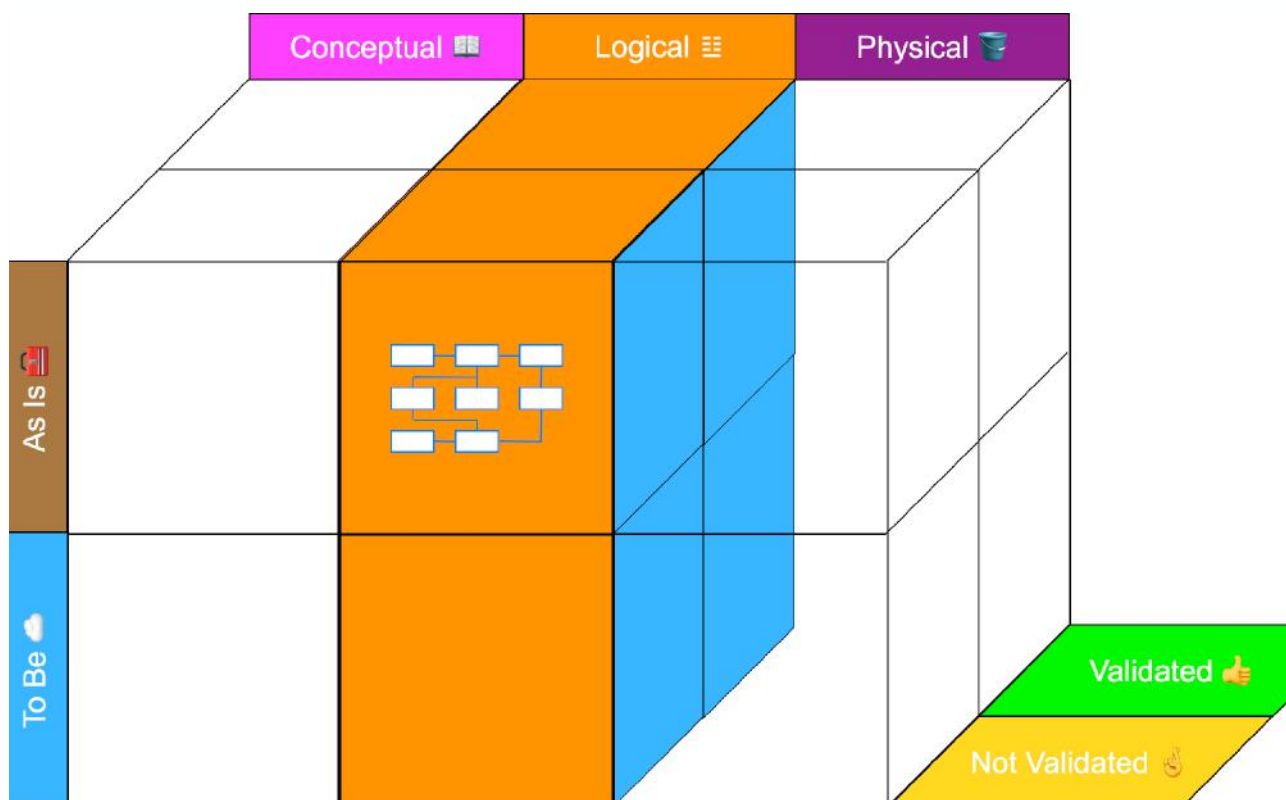
Conceptual
Versus
Logical
Versus
Physical
Data Modeling

- Introduction to Modeling Data
 - Motivation
 - 3 primary data model types (+ plus two characteristics)
 - Reasons for each
 - Purposeful Modeling Basics (conversions, forward/reverse engineering)
- Conceptual
 - Motivation: Architectural tradeoffs
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 - Motivation towards standards
 - Business meets strategy
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 - Motivation: Required documentation and/or facts
 - Become the blueprints for physical construction of the solution
 - Blueprints are used for future maintenance of the solution
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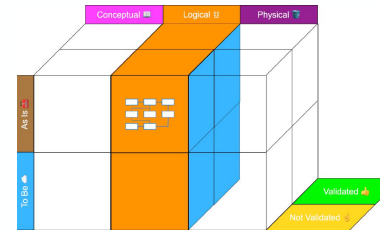
Logical Data Modeling



Logical Data Modeling

Motivation

- Provide data specification information about effort
 - Size
 - Shape
 - Provenance
 - Functions
 - Down stream uses
- Free discussions from technological considerations that are separate from business objectives
- Document preliminary data designs satisfying business objectives
- Generate as much as possible



As Is Logical Data Models

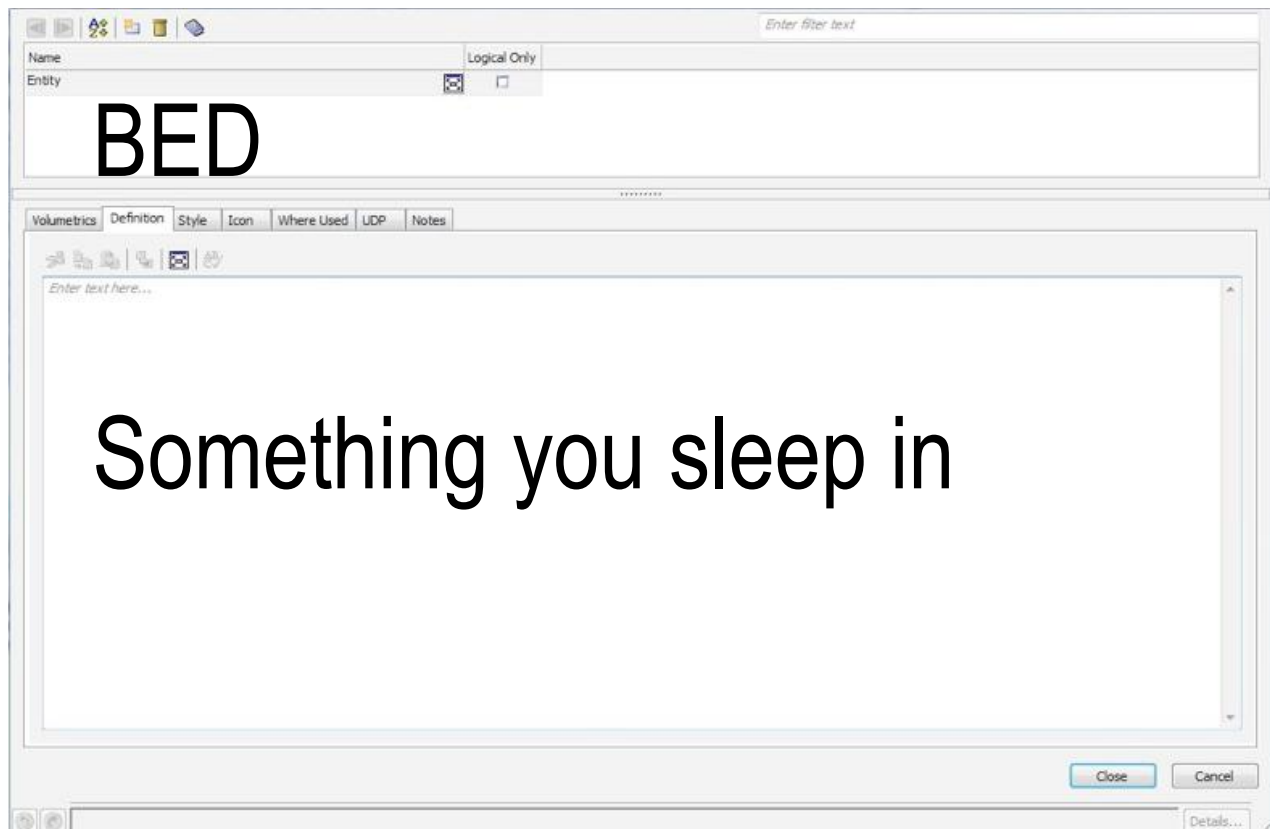
- Challenge the conceptual model (if it exists)
- Explicitly incorporate relevant information from existing components

To Be Logical Data Models

- Serve as the organizing principle around which system data capabilities are built
- Facilitates common vocabulary among business and technical analysts



Standard Definition Reporting Does Not Provide Conceptual Context



Purpose Statement Incorporates Motivations

Entity:	BED
Data Asset Type:	Principal Data Entity
Purpose:	This is a substructure within the Room substructure of the Facility Location. It contains information about beds within rooms
Source:	Maintenance Manual for File and Table Data (Software Version 3.0, Release 3.1)
Attributes:	Bed.Description Bed.Status Bed.Sex.To.Be.Assigned Bed.Reserve.Reason
Associations:	>0-+ Room
Status:	DRAFT



CE FDS ISO

A purpose statement describing

- Why the organization is maintaining information about this business concept;
- Sources of information about it;
- A partial list of the attributes or characteristics of the entity; and
- Associations with other data items(read as "One room contains zero or many beds.")



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Q: What Is the Proper Relationship for These Entities?

Bed

Room



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Data Maps at the Entity Level → Stored Facts



a BED is related to a ROOM



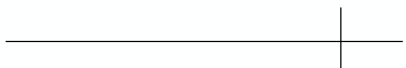
More precision:
many BEDS are related to many ROOMS

What if beds can be moved?

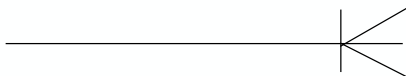


Better information:
many BEDS may be contained in each ROOM and each room may contain many beds

Possible Entity Relationship Cardinality Options



Exactly One (mandatory)



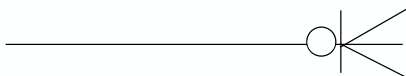
One or Many (mandatory)



Eventually One (optional)



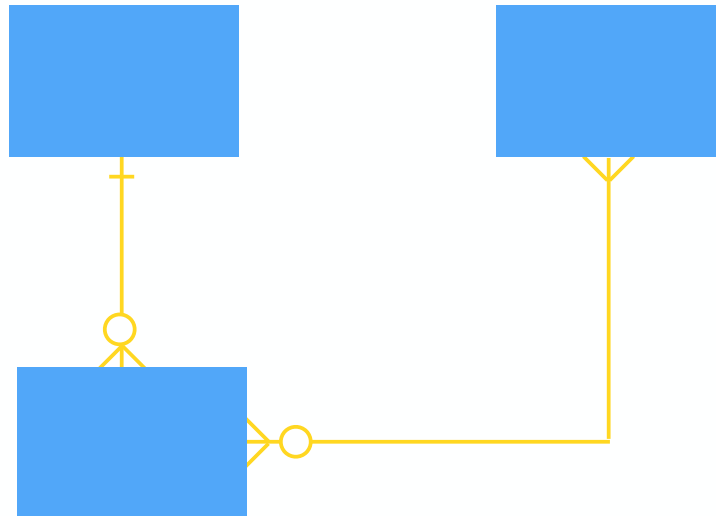
Zero, or Many (optional)



Eventually One or Many (optional)

What Is a Relationship?

- Natural associations between two or more entities



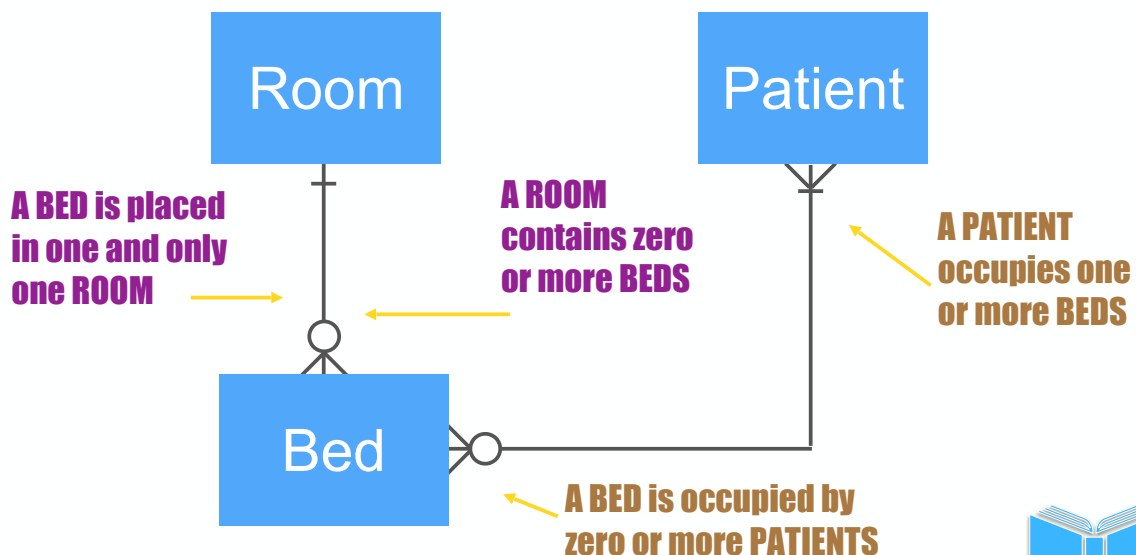
Trusted Catalog

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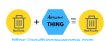
Ordinality & Cardinality (Refinements on Relationships)

- Defines mandatory/optional relationships using minimum/maximum occurrences from one entity to another



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Business Data Model (Conceptual)

- Communication & definition of core data concepts & their definitions

- A business data model provides core definitions of key data objects
- It also shows key relationship between data objects
- Even a simple diagram as the one showing can tell a powerful "story"
- And uncover key business issues and opportunities

Sales Rep
A Sales Rep is an Employee who is responsible for closing new business with current and new companies, as well as provide ongoing support for key executives with sales inquiries

Employee
An employee is a full or part-time workers who is on the active payroll of the organization
Contractors are not considered Employees

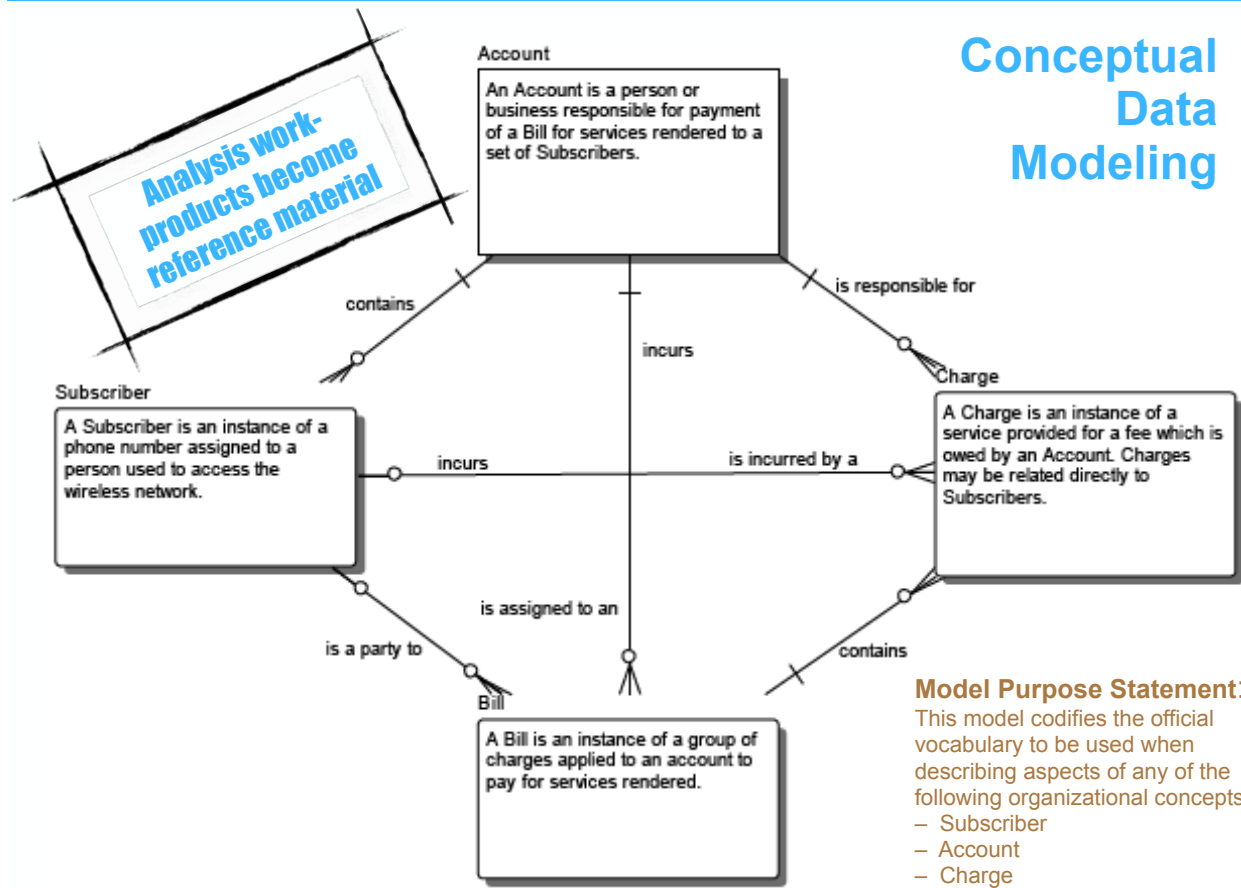
Support Rep
A Support Rep is an Employee who handles calls and inquiries from customers in order to resolve issues and provide a positive customer experience

Company
A company is an organization with whom we do business and who has one or more customers with an active account

Customer
A customer is an individual who has an active account or has had an active account within the past 6 months

Provides Support to

Employee



Conceptual Data Modeling

Analysis work-products become reference material

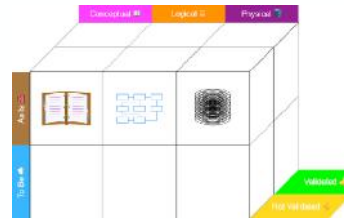
Model Purpose Statement:
This model codifies the official vocabulary to be used when describing aspects of any of the following organizational concepts:
 - Subscriber
 - Account
 - Charge
 - Bill



Program Overview

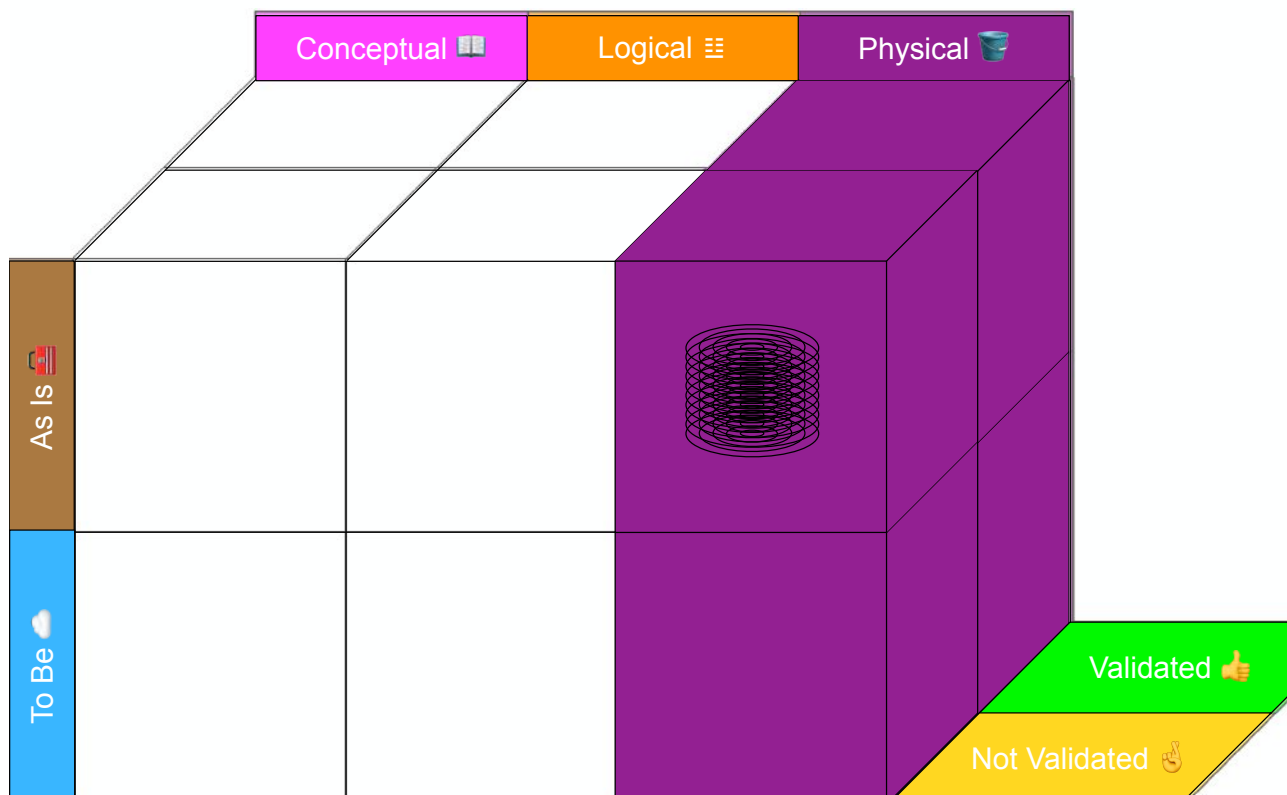
Conceptual
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 - Motivation: Required documentation and/or facts
 - Become the blueprints for physical construction of the solution
 - Blueprints are used for future maintenance of the solution
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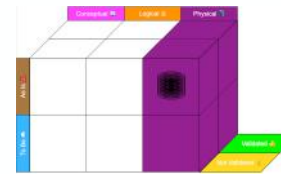
Physical Data Modeling



Physical Data Modeling

Motivation

- Documentation of specifications of production systems
 - Data flow diagrams
 - Entity-relationship diagrams
 - Dictionary/Glossary/Catalog
- Should exist if system is in production
 - Why would anyone handmake DDL with today's tool capabilities?
- Must exist to create the system that is put into production
 - Become the blueprints for physical construction of the solution
 - Blueprints are used for future maintenance of the solution



As Is Physical Data Models (Exist too)

- This should be foundational system documentation
- Description required to access data 'in the system'
- Often can be reverse engineered, semi-automatically

To Be Physical Data Models (Exist too)

- This is a specification of the data that can be accessed by the application
- Specification of current and future data elements to be maintained by application
- Often can be generated, semi-automatically



How Is Data Stored and Represented?

- Lists of organizational

persons
places
things

that need to be

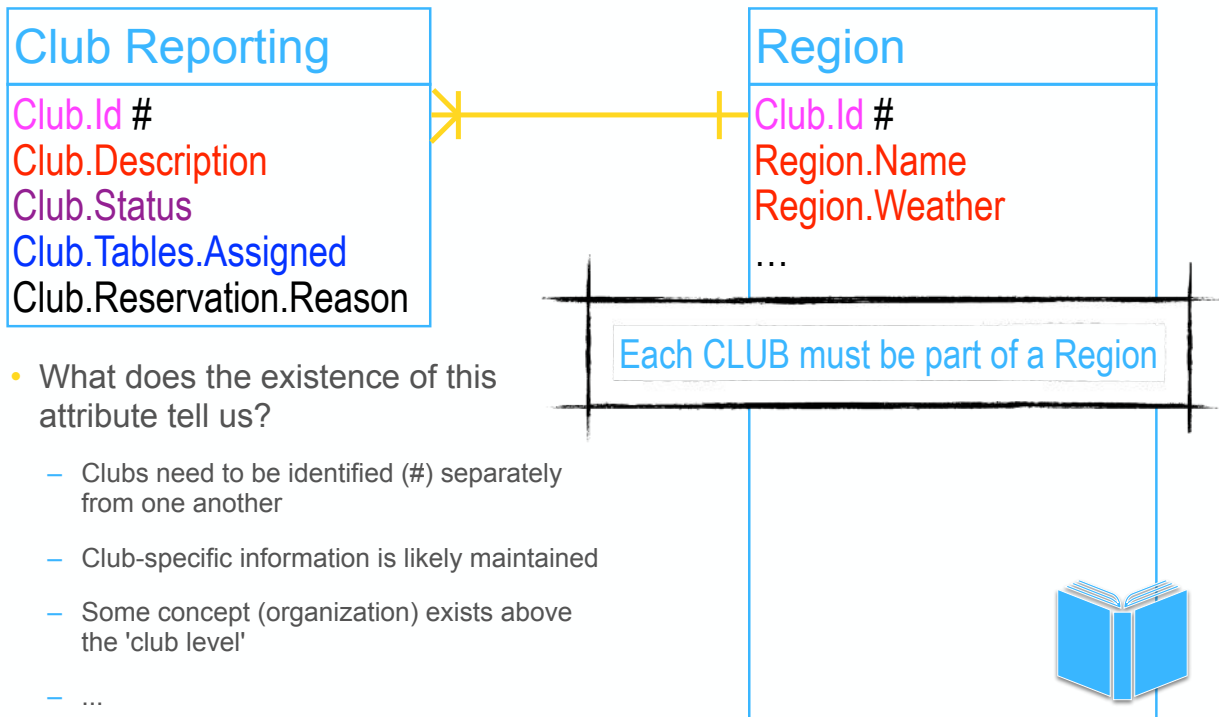
created
read
updated
deleted
archived

- These are called Attributes
 - Attributes are characteristics of "things"



Analyzing Data Attributes and Relationships

- Characteristics of CLUBS and REGIONS

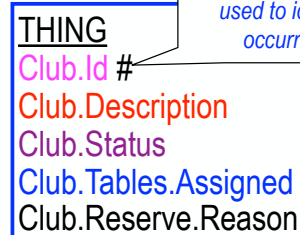


- What does the existence of this attribute tell us?
 - Clubs need to be identified (#) separately from one another
 - Club-specific information is likely maintained
 - Some concept (organization) exists above the 'club level'
 - ...



Data Modeling Uses

- An organization might decide to characterize the parts of a THING as:
 - Attributes: ID, description, status, Tables.Assigned, reserve.reason
- Decisions to manage information about each specific attribute has direct consequences
 - A decision to use the above data attributes permits the organization to determine if it has tables are available to be reserved
- Characteristics can be shared
 - All CLUBS may have a status
 - Many REASONS can be assigned to reservation (free text)
- Characteristics may be required to be unique
 - ID permits identification every CLUB as distinct for every other CLUB
 - Description is likely to be unique for each CLUB



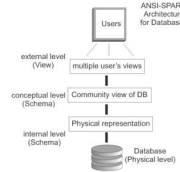
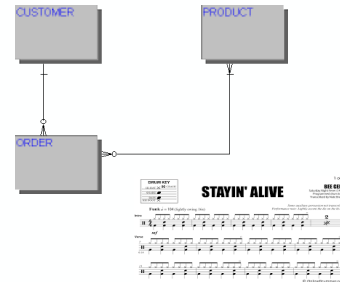
Attributes arranged into an entity named "thing" – the attribute Club.Id is the means used to identify a unique occurrence of thing

Model level variances are often among additions of keys and evolving definitions—hence the mandatory glossary!



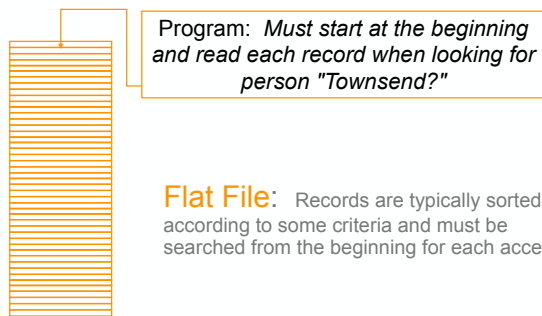
Data Modeling Requirements

- The process of discovering, analyzing, and scoping data requirements
 - Understand what the data things are?
 - What do they do?
 - How do they interact?
- Representing/communicating requirements in a precise form called a data model
 - Maps of critical business assets
 - Compose and contain metadata essential to data consumers
 - Function as a kind of sheet music language
 - Metadata is essential to other business functions (definitions for governance, lineage for analytics, etc.)
- The process is iterative and may include conceptual, logical, and physical models
- Modeling is done to accomplish a goal!

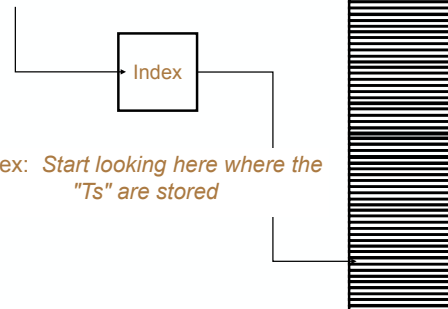


5 Basic Database Structures

Program: *Where is the record for person "Townsend?"*



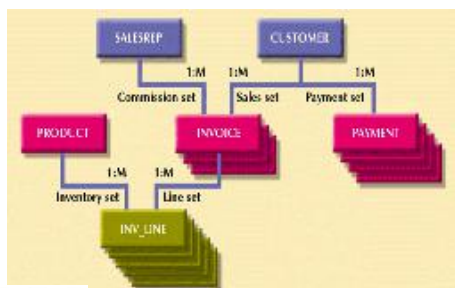
Flat File: Records are typically sorted according to some criteria and must be searched from the beginning for each access



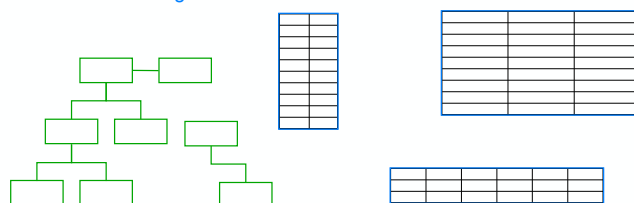
Indexed Sequential File: Built-in index permits location of records of persons with last names starting with "T"

Associative Concept-oriented, Multi-dimensional, XML database, 3NF, Star schema, Data Vault, graph, LakeHouse

Network Database: Records are related to each other using arranged master records associated with multiple detail records using linked lists and pointers



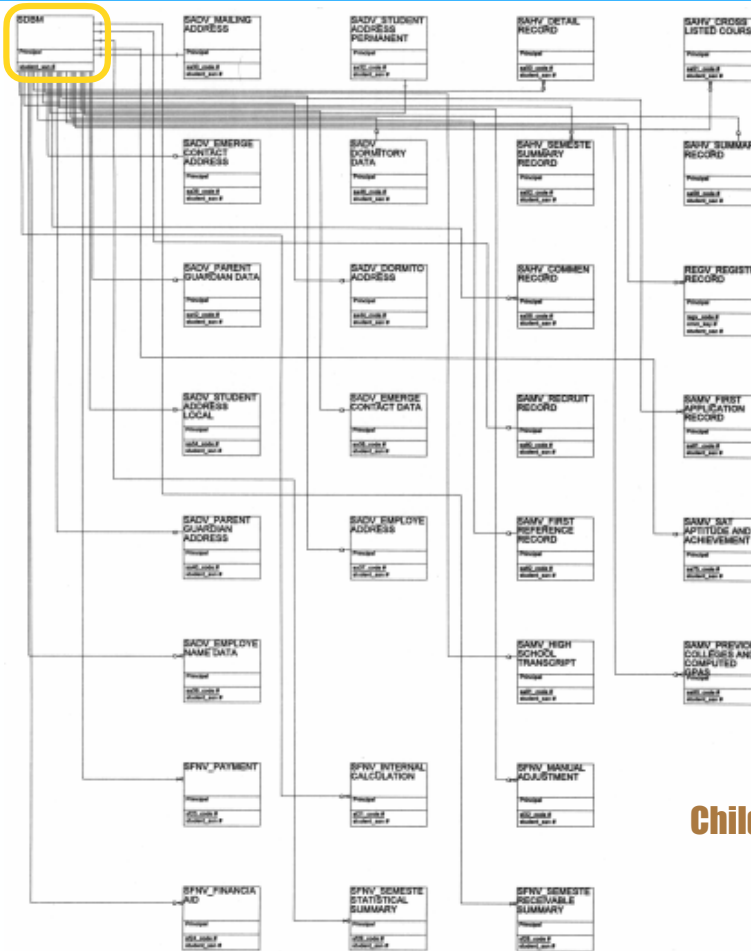
Relational Database: Records are related to each other using relationships describable using relational algebra



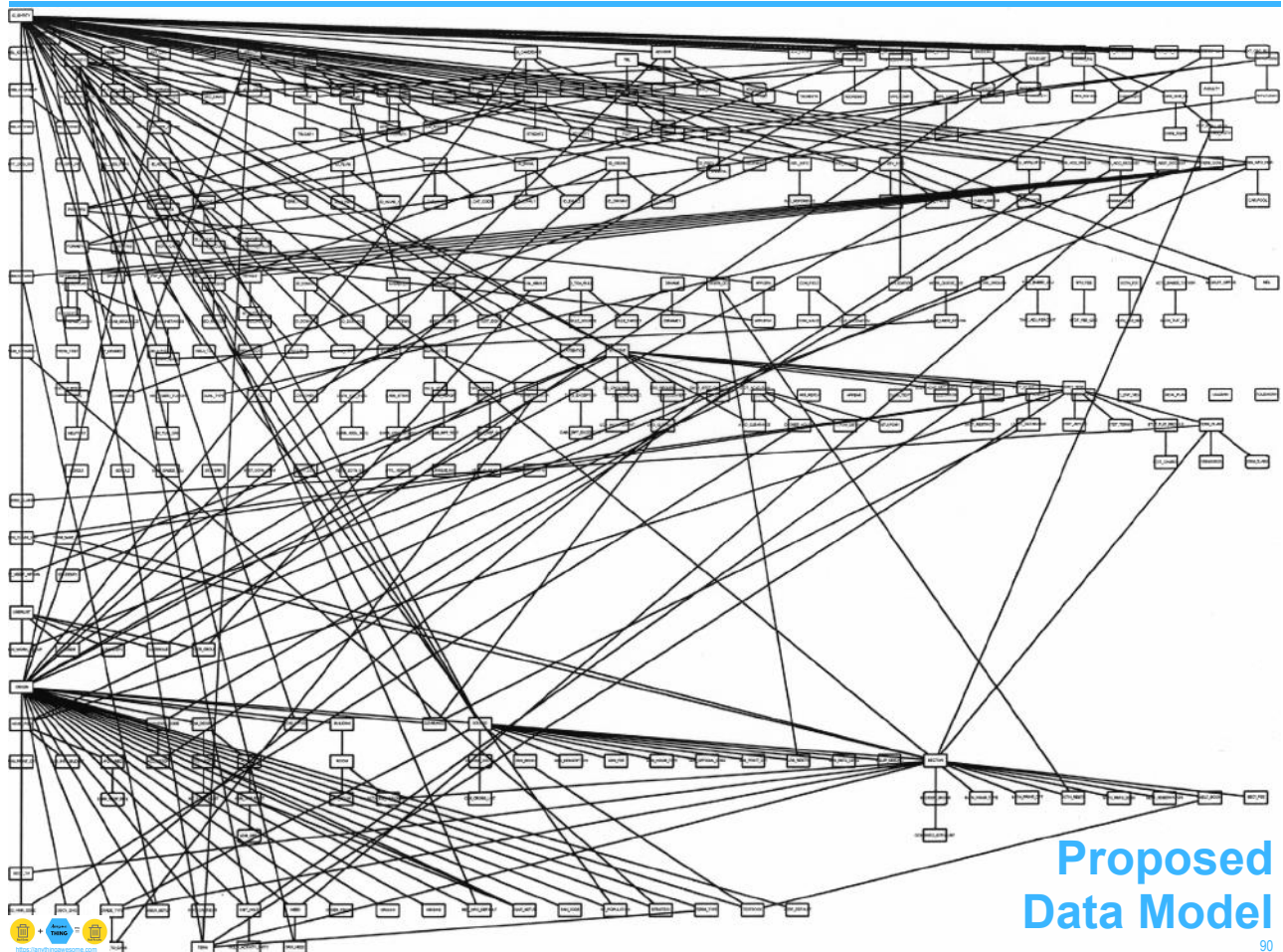
Hierarchical Database: Records are related to each other hierarchically using 'parent child' relationships



Parent



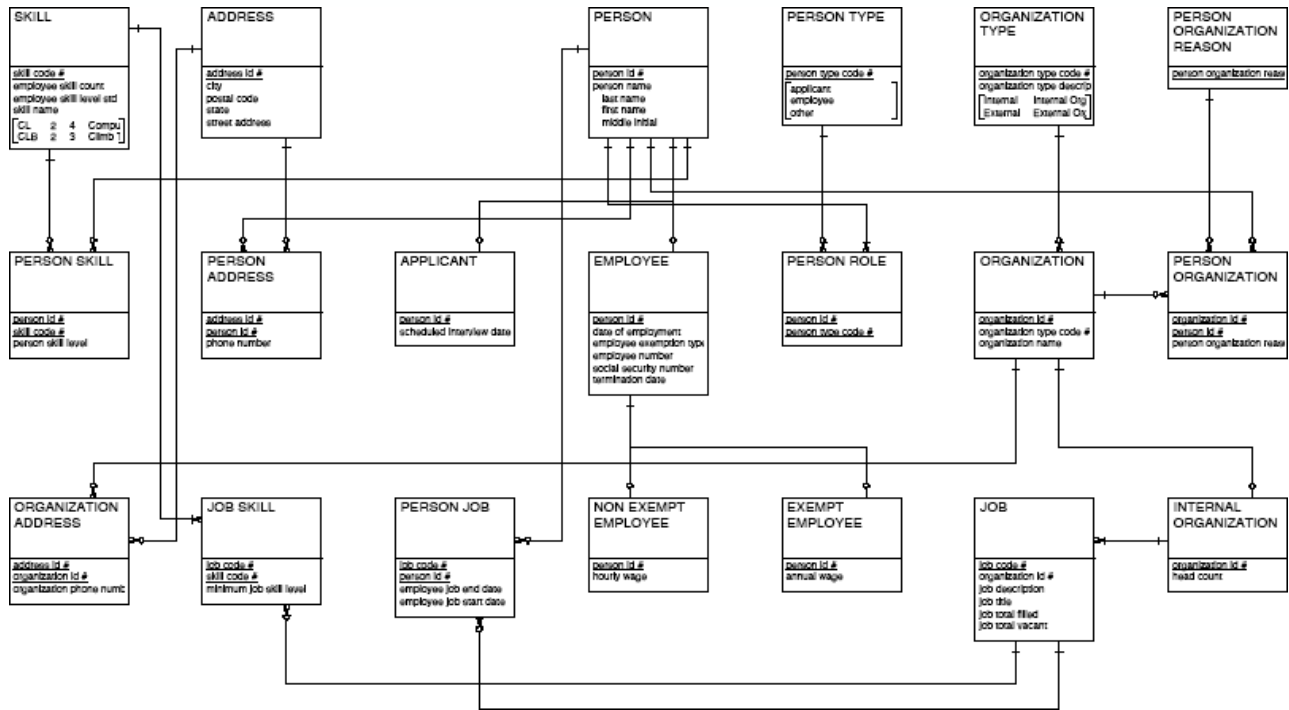
Children



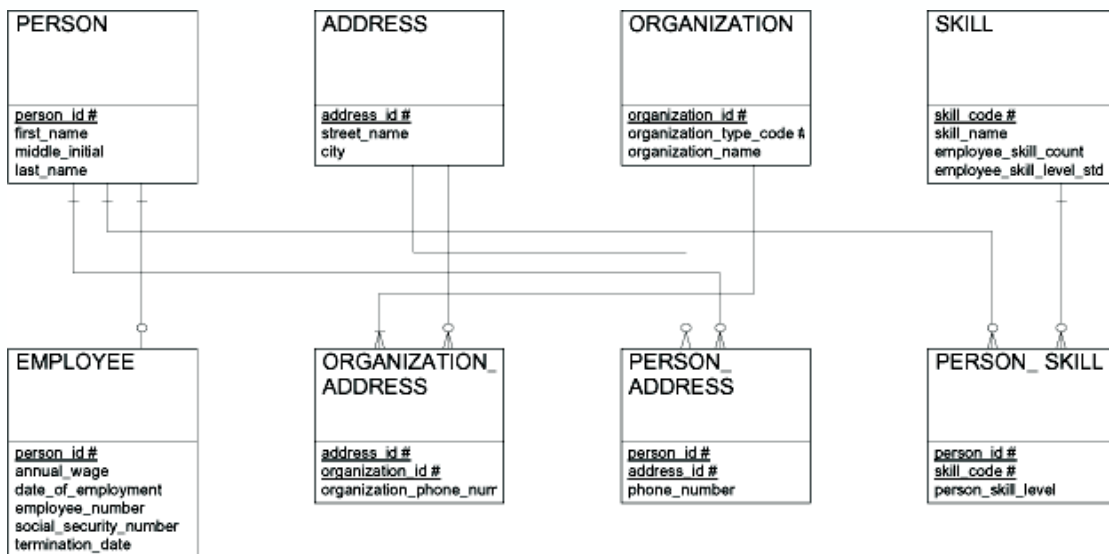
Proposed Data Model



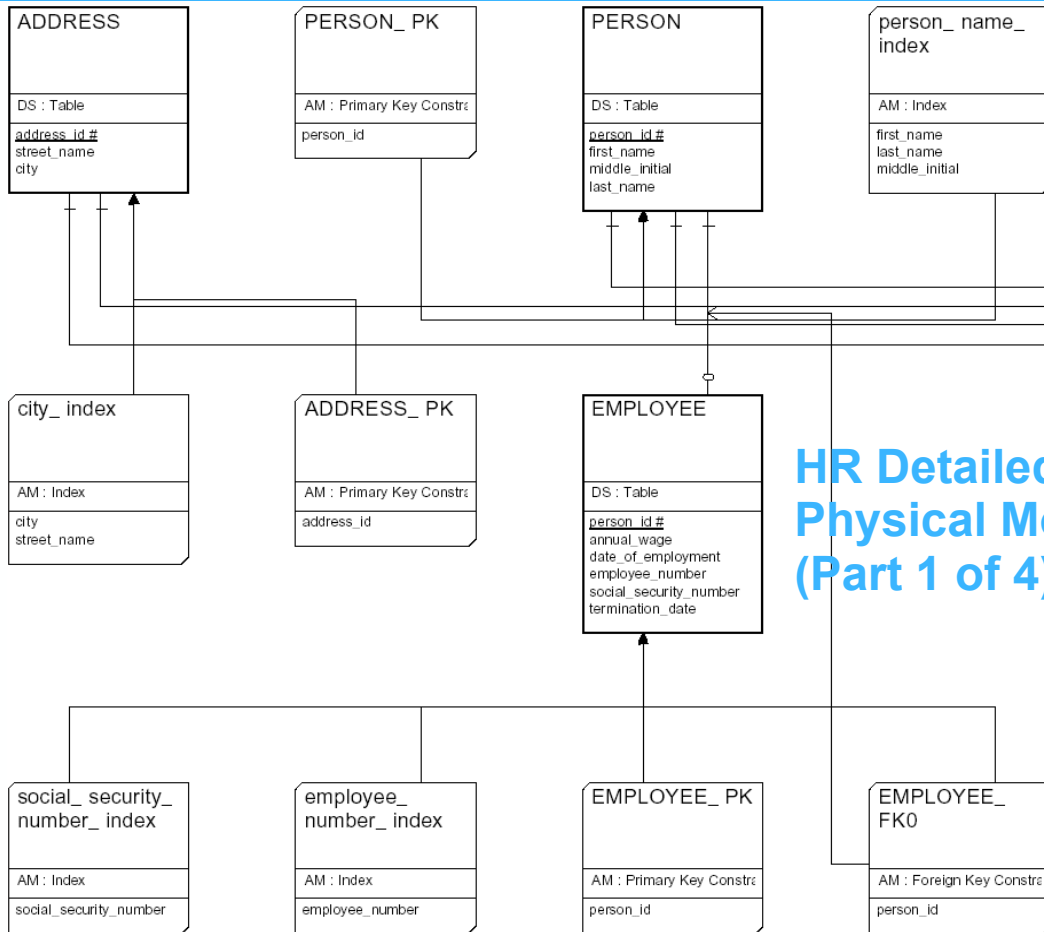
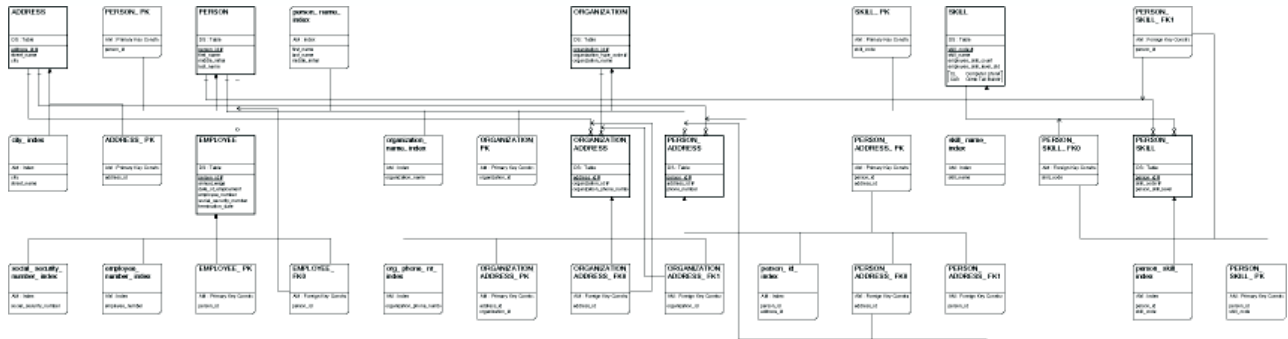
HR Conceptual Model



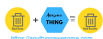
HR Logical Model



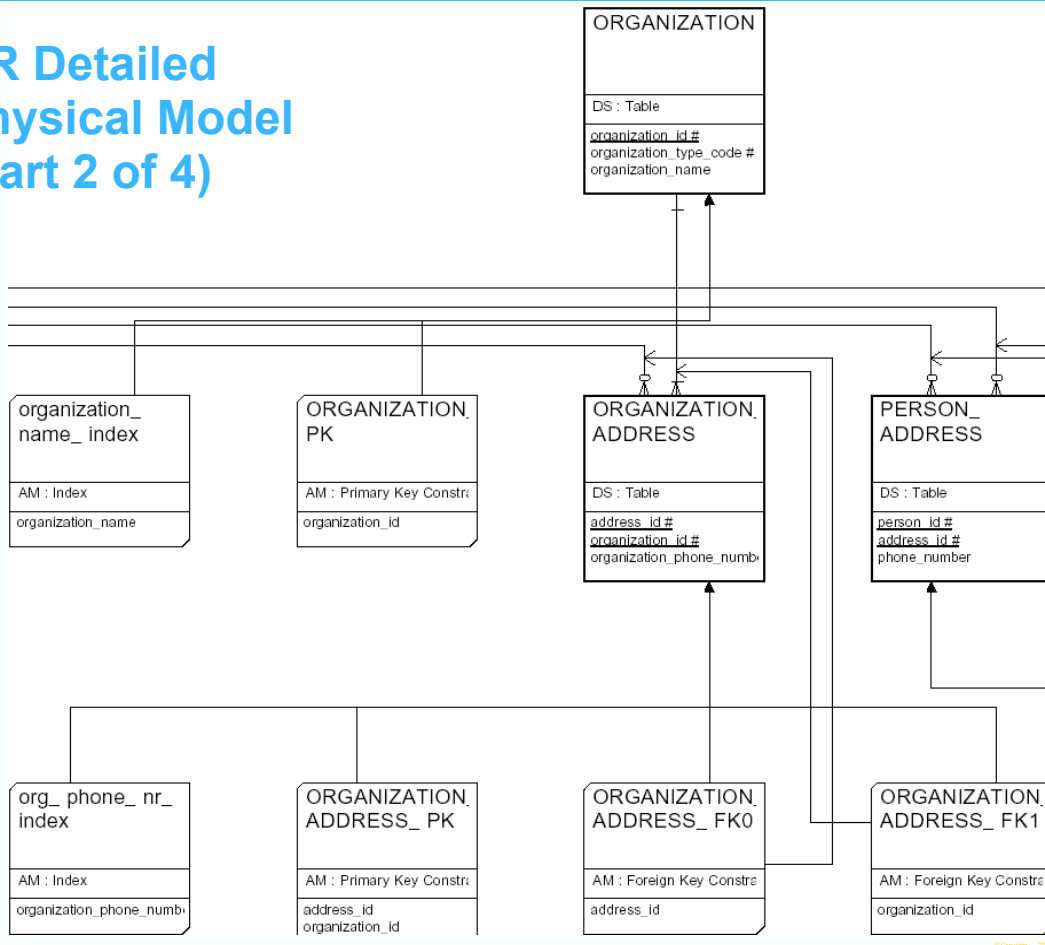
HR Detailed Physical Model Overview



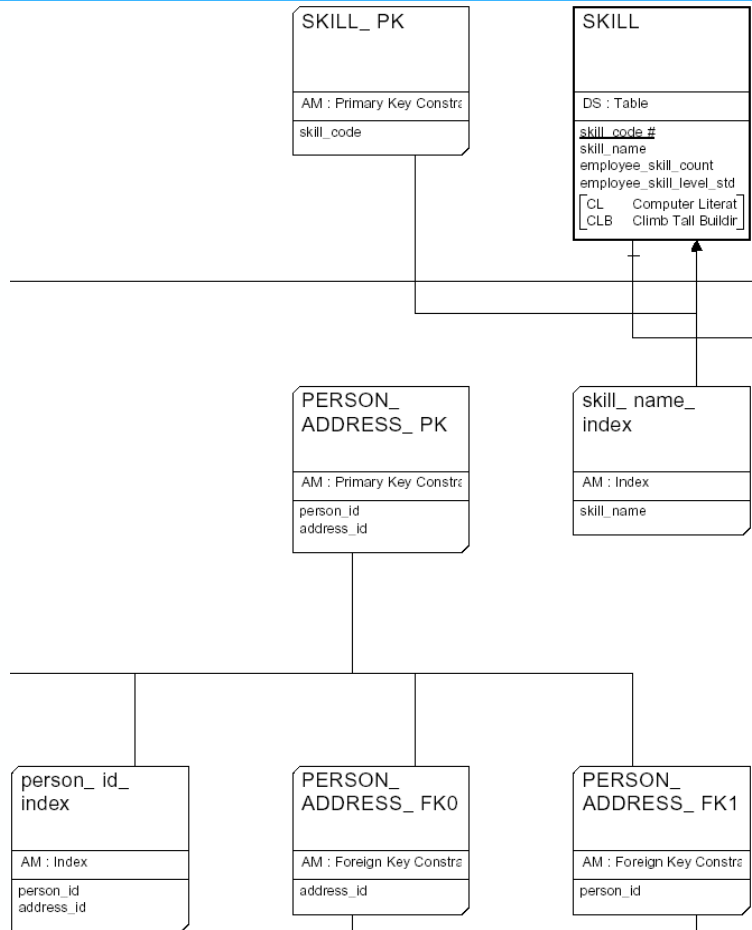
HR Detailed Physical Model (Part 1 of 4)



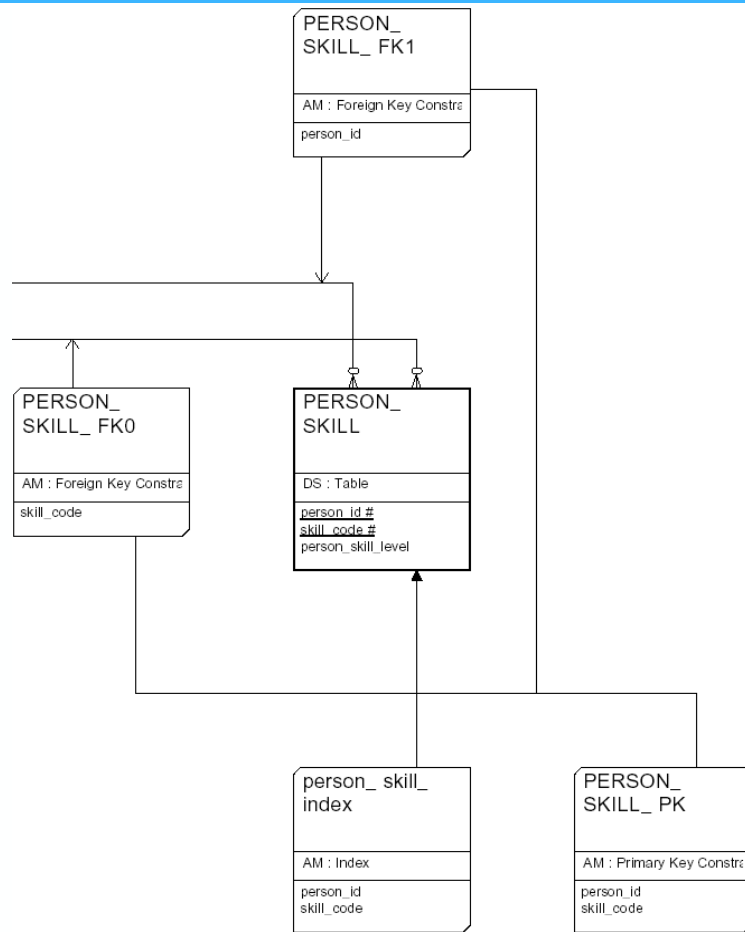
HR Detailed Physical Model (Part 2 of 4)



HR Detailed Physical Model (Part 3 of 4)



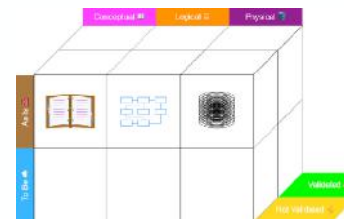
HR Detailed Physical Model (Part 4 of 4)



Program Overview

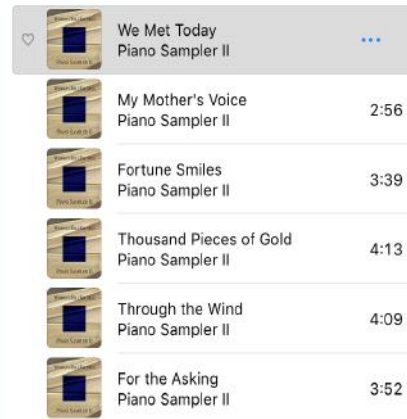
- Introduction to Modeling Data
 - Motivation
 - 3 primary data model types (+ plus two characteristics)
 - Reasons for each
 - Purposeful Modeling Basics (conversions, forward/reverse engineering)
- Conceptual
 - Motivation: Architectural tradeoffs
 - Strategy and conceptual data modeling
 - Glossary/Dictionary capabilities
- Logical
 - Motivation: Simplicity (Operational and Design)
 - Motivation towards standards
 - Business meets strategy
- Physical
 - Motivation: Required documentation and/or facts
 - Become the blueprints for physical construction of the solution
 - Blueprints are used for future maintenance of the solution
- Take Aways/References/Q&A

Conceptual
Versus
Logical
Versus
Physical
Data Modeling



There Are Correct Ways To Organize Data

- All involve data modeling
- Optimization can be done for:
 - Flexibility
 - Adaptability
 - Retrievability
 - Risk reduction
 - ...
- Techniques include:
 - Data integrity
 - Smart codes bad/dumb codes good
 - Architecture (table joins)
 - ...



Album Art	Track Name	Duration
[Album Art]	We Met Today Piano Sampler II	
[Album Art]	My Mother's Voice Piano Sampler II	2:56
[Album Art]	Fortune Smiles Piano Sampler II	3:39
[Album Art]	Thousand Pieces of Gold Piano Sampler II	4:13
[Album Art]	Through the Wind Piano Sampler II	4:09
[Album Art]	For the Asking Piano Sampler II	3:52



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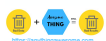
Don't Tell Them That You Are Modeling!

Just write some stuff down

Then arrange it



Then make some appropriate connections between your objects

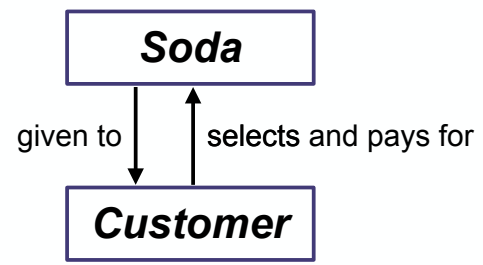


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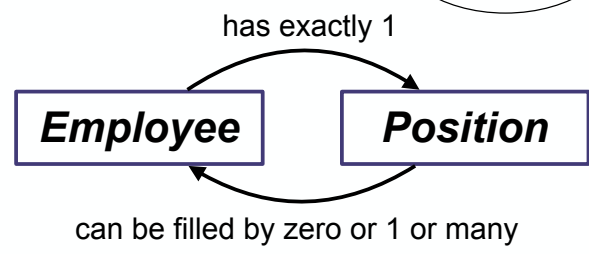
Keep Focused on the Data Model's Purpose

- The reason we are locked in this room is to:
 - Mission: *Understand formal relationship between soda and customer*
 - Outcome: Walk out the door with an as is physical and logical data model this relationship
 - Mission: *Understand the characteristics that differ between our hospital beds*
 - Outcome: We will walk out the door when we identify the top three characteristics that represent the brand with a logical data model
 - Mission: *Could our systems handle the following business rule tomorrow?*
 - "Is job-sharing permitted?"
 - Outcomes: Confirm that it is possible to staff a position with multiple employees effective tomorrow - need conceptual model for board presentation



Bed Entity: BED
 Purpose: This is a substructure within the room substructure of the facility location. It contains information about beds within rooms.
 Attributes: Bed.Description, Bed.Status, Bed.Sex.To.Be.Assigned, Bed.Reserve.Reason
 Associations: >0-+ Room
 Status: Validated

How does our perspective change: *the primary means of tracking a patient*



Inspired by: Karen Lopez http://www.information-management.com/newsletters/enterprise_architecture_data_model_ERP_BI-10020246-1.html?pg=2

Data Modeling for Business Value

- Goal must be shared IT/business understanding
 - No disagreements/refinements means insufficient communication
- Data sharing/exchange is automated and dependent on successful engineering/architecture
 - Requires a sound foundation of data modeling basics (the essence) on which to build technologies
- Incorporate motivation (purpose statements) in all modeling
 - Modeling is a *problem defining* as well as a *problem solving activity*
- Modeling characteristics evolve during the analysis
 - Different modeling challenges for different problems
 - Use of modeling is more important than use of a specific method
 - Models must be maintained as living documents
 - Models need to be available in an easily searchable manner
- Utility is paramount
 - Adding color and diagramming objects customizes models and allows for a more engaging and enjoyable interaction
- Value is derived from
 - Improving organizational data
 - Improving the way people use data
 - Improving peoples use of data to support strategy



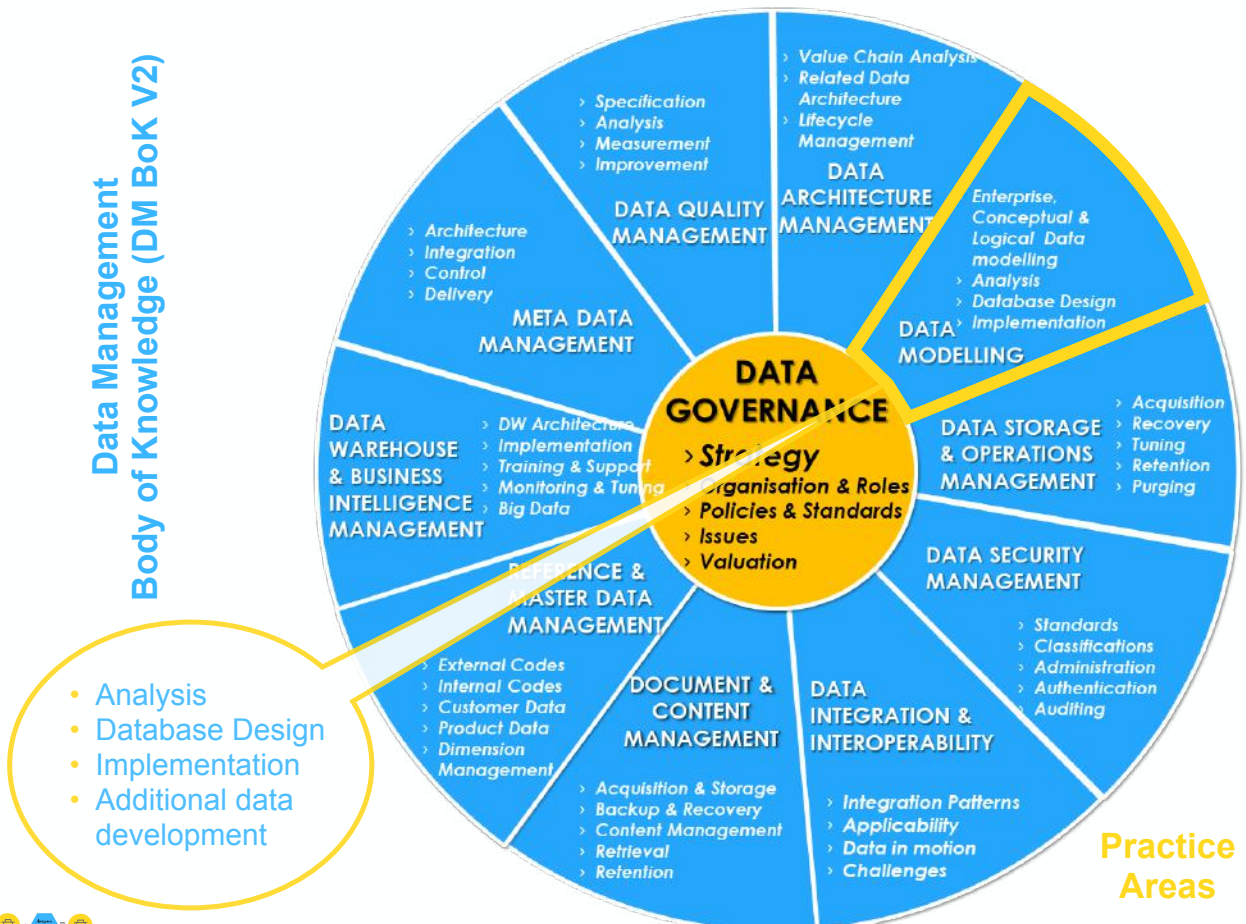
This can only be accomplished incrementally using an iterative, approach focusing on one aspect at a time and applying formal transformation methods



To Learn More



Data Management Body of Knowledge (DM BoK V2)



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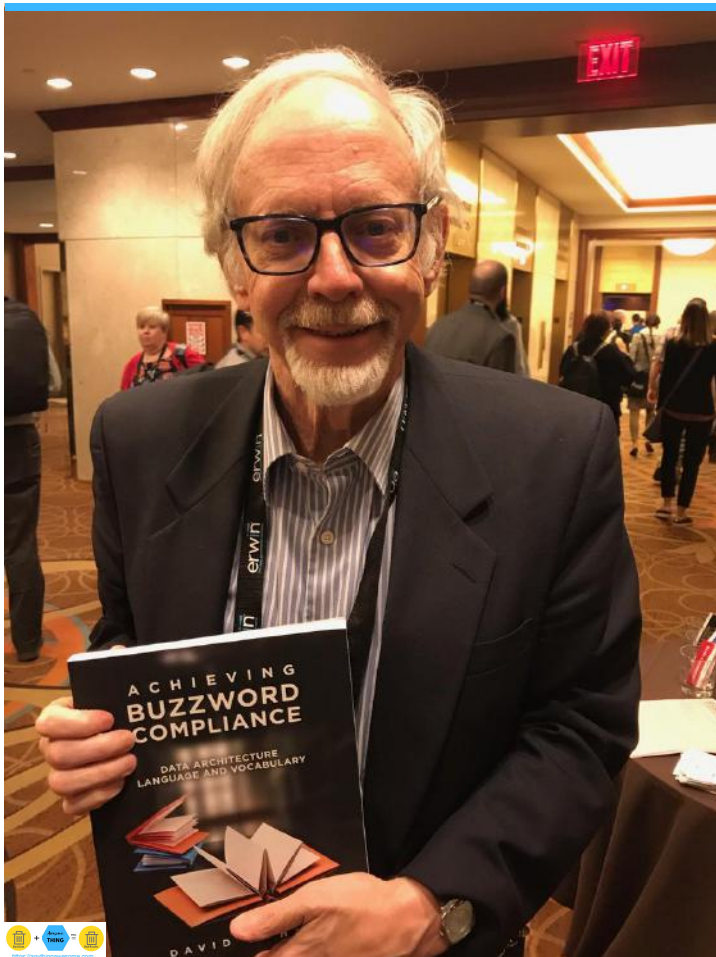
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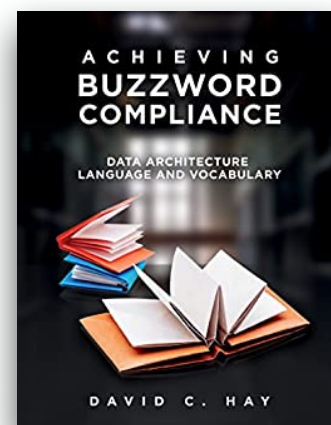
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Achieving Buzzword Compliance

Data Architecture Language and Vocabulary



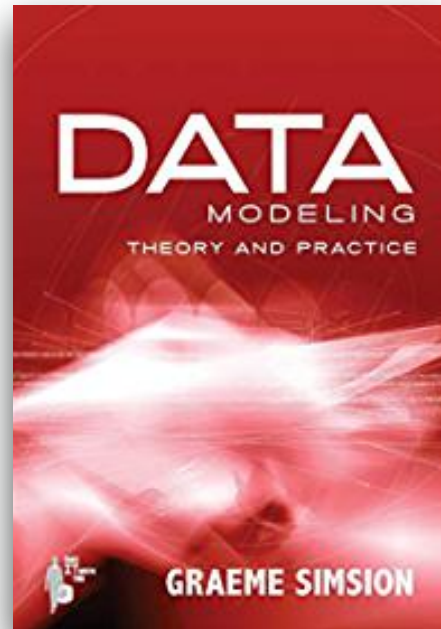
amazon.com link:

https://www.amazon.com/Achieving-Buzzword-Compliance-Architecture-Vocabulary-ebook/dp/B07FG1WRSD/ref=sr_1_1?crd=2QL3ZWKU2L3VC&keywords=Achieving+Buzzword+Compliance%3A+Data+Architecture+Language+and+Vocabulary&qid=1657032460&srefix=achieving+buzzword+compliance+data+architecture+language+and+vocabulary%2CCaps%2C324&sr=8-1

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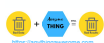
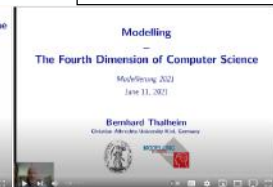
Data Modeling: Theory and Practice

Graeme Simson



Research Efforts

- Professor Bernhard Thalheim and associated research efforts have contributed much to these topics including:
 - Conceptual modelling
 - https://www.youtube.com/watch?v=Y9_7KSsSUpg
 - <https://www.youtube.com/watch?v=mKcwbR6uJwU>
 - Claim: logical models also conceptual models
 - <https://www.youtube.com/watch?v=L8yGjEbwTsQ>
 - <https://link.springer.com/article/10.1007/s10270-020-00836-z>



Advanced Data Modeling class 2016



**Conceptual
vs. Logical
vs. Physical**



**Stages of Data
Modeling**

©Gordon C. Everest
Professor Emeritus of MIS and Database
Carlson School of Management
University of Minnesota

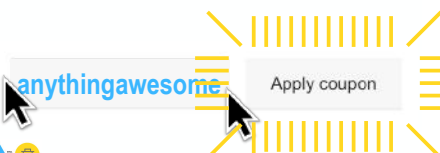
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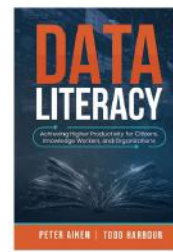
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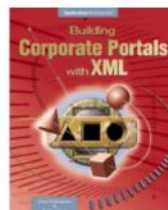
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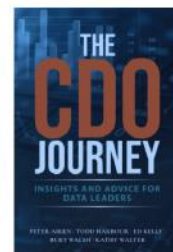
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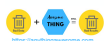
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The Importance of Metadata: 3 Leveraging Strategies

8 Aug 2023

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12 September 2023



Strategy Is Where Data Architecture and Data Governance Collide

10 October 2023

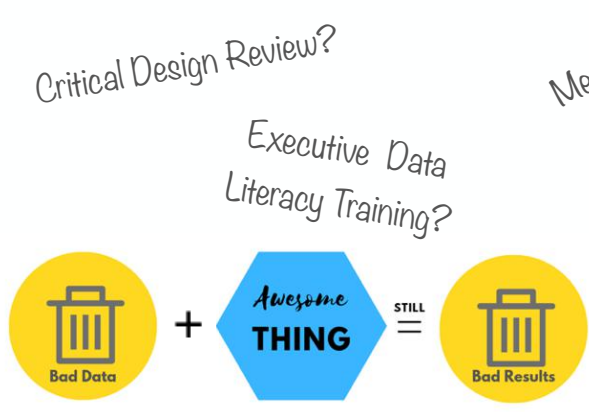


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